



Christmas newsletter 2019

Hello all. Yes, Christmas is almost here again and plans at the Heathers are in full swing and to get in the mood our decorations will be going up on Monday the 2nd December. There will be lots of other events leading up to the big day including St. Johns church keyboard singing on the 12th, Christmas themed church service on the 13th and a nativity play from the children at Ambourne nursery. We also have lots of musical entertainment on other days and even a visit from Zoolab on the 17th who will be bringing their exotic animals, always a favourite!

The main date for your diaries, as mentioned in the last newsletter and as you may have seen on our posters within the home is Saturday the 7th of December. We will be having an informal gathering between 2-4 p.m. There will be a raffle, sherry, mince pies and live music with Frank playing all your favourite Christmas songs.

It would be much appreciated if you can kindly donate a prize for the Christmas raffle, placing your gift in the wicker basket situated in reception.

All routines will be the same on Christmas Day which includes dinner at 12.30 pm. and prior to that we will be giving each resident a present.

You are most welcome to come in to visit your relative on Christmas day or any day over the festive period.

BONFIRE NIGHT

Our thanks go to Julie and David for organising a good display on the 5th of November. Everyone was reported to have really enjoyed it.



Happy 60th birthday to our tea/cook Kay



ARCHIE'S WEEKLY VISIT

Thanks goes to Wendy and everyone's favourite visitor Archie for their continuing support in visiting the residents.



Just to let you know in advance, our annual family forum will be taking place in January. For those of you who are new to the home, this is where we have an informal meeting with relatives to discuss anything related to the nursing home. More details to follow in January's newsletter.

Before we sign off, we are sure you will be joining in, in thanking all the staff in making the Heathers a "home from home" for your family member. We continue to endeavour to deliver the highest standards of care and support to your relative.



Have a good Christmas and a prosperous year 2020

Just before we go, I would like to mention that we have introduced a compliments book and a suggestion box in the reception area. This is open to all for commenting or making suggestions. Please see book and box in reception.

Some of you may have seen that we are in the process of updating the consent form for residents, so that we can use photographs in our social media postings. If residents were admitted before March 2019 and you haven't signed an updated form, can you please come into the office and retrieve a form to sign.

Some good news to share, we are hoping to get a brand new minibus by the end of December ☺.

Ian, Julie and Vimala