

April Newsletter 2020

COVID-19 UPDATE

At 'The Heathers' we are working hard to make sure infection control is at the highest priority, along with all the residents. We are ensuring there are plenty of activities to engage the residents whilst we continue to be in a lockdown situation and cannot receive visits in person from their loved ones and friends.

Rest assured, life continues the same within the home and our dedicated staff are continuing to provide the best quality care and also going the extra mile to engage individuals such as pampering the residents with their hair and nails being attended too, which they love.

Mothers-Day

Mothers-day for all of us was a bit different this year but, at the home we made the day special and managed to celebrate the occasion and passed over your gifts. For those of you with mothers in the home, please find attached a photo of them with their card.

You are welcome to have a document sent to you of this special picture by e-mail by contacting us at info@heathersnursinghome.co.uk and we will gladly send it to you.

Contact

We continue to be more than happy for you to contact us for an update about your loved one or even talk to them on the phone. Remember, Skype is available for you as well if you wish to have face/face contact call, albeit electronically.

We continue to review the latest government COVID-19 advice and at present our home will remain closed to all visitors until further notice. As soon as we lift this ban, you will definitely be the first people to know.

Due to the lockdown we have had to buy some emergency toiletries which some of you will see on your invoice. We are happy to continue to do this but if you would prefer to drop off toiletries, please do let us know.

Staff

We would like to finish by giving a special thanks to our hard working staff, who, even if they have their own worries about Coronavirus, continue to turn up to work to support the residents.

Our employees are exceptional individuals and they ensure the quality of care doesn't change regardless of what obstacles are put in our way.

We look forward to rewarding them when we win this viral war.

That's it for now, please take care of yourselves and if you notice anyone not practicing social distancing then feel free to remind them that we still need to turn up every day to support the residents in the nursing home.

Ian/Julie

