

## August Newsletter 2020

### Covid-19 update

Shops, hotels, gyms etc. are all opening up and less cases of the virus are being reported, nevertheless, Covid-19 is still present in the community and as such we still need to ensure the safety of your loved ones remains paramount.

Our policy on patio visits will continue for the foreseeable future and to add an extra layer of protection to such visits please find within this envelope our visitor protocol for outdoor visiting. Please read this very carefully and ensure any family members who are likely to visit are also fully aware of these guidelines.

Please be aware that any planned visits are provisional as we need to assess the weather conditions, health status of the resident and staff availability to support, so it is best to ring on the day to double check that the visit can go ahead.

We are constantly assessing, reviewing and updating our protocols in line with the ever-changing Government guidelines in relation to Covid-19 and will keep you informed as necessary. Thank you for your continuing support.



### Life stories

In our last newsletter we discussed the benefits of having comprehensive life stories for your loved ones in place within the nursing home. Please find within this envelope a "my life story" document.

We envisage completing this document could be quite emotive and evocative as it will mean thinking about not just your loved one's past, but your own to in relation to this. If possible, attach a copy of a photo which you think represents them well from when they were an adult.

Can you kindly hand in when you visit or post once you have completed this document.

A continuing big thanks to all our staff. They are all employees of the month.



Ian/Julie