

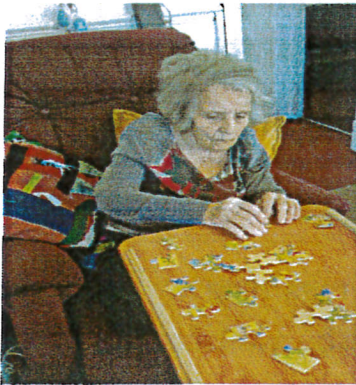
Covid19 update

As you can see from the picture below our pod (formally named as Polly) is almost ready to go. We envisage that we will be able to support you to see your loved one in the pod in the first week in March. Please note, at the time of writing the rule of two constant visitors continues even for outside pod visits.

We are all eagerly anticipating the governments "roadmap to ease lockdown" announcement today (22/2/21) and will be in touch very soon after this regarding any changes to visiting.



The residents continue to enjoy activities within the home. Here are a few photos for you to enjoy.



Here is a picture of three of our staff enjoying their birthdays



Staff leavers and starters

We thank Tracy for all her hard work as a Domestic Lead. She joined us as the pandemic was taking hold last April and has worked very hard to ensure infection control standards were maintained. We welcome a new domestic lead, who starts soon, to take her place.

Two of our carers, Maria and Liliana, are also moving on to pastures new. Their delivery of care, relationship with the residents and diligence has been amazing and we wish them all the best with their future plans. We welcome a new carer welcome Ayten to the team to supplement the existing team of carers.

Lastly, after almost ten years working as a registered manager at the Heathers nursing home it's time for me to move on to new ventures.

During this period, it has been my pleasure to support and admit over one hundred residents to live in and benefit from the excellent care offered by the home.

Although it's been hard work (especially in the first year, when I was appointed to ensure the home was compliant and in this last year dealing with the Covid19 pandemic) I have enjoyed every moment of working for the company.

I am proud to be leaving a legacy of the CQC outstanding rating and an outstanding team who continue to ensure the quality care of your loved ones is number one priority.

I will still be here for the majority of March and news on my replacement will follow in the April Newsletter.

There will be an announcement in the April newsletter regarding my replacement and in the meantime Aneesh and Julie will be available to ensure the home runs smoothly.

Ian Knowles