



Exceptional Excellence

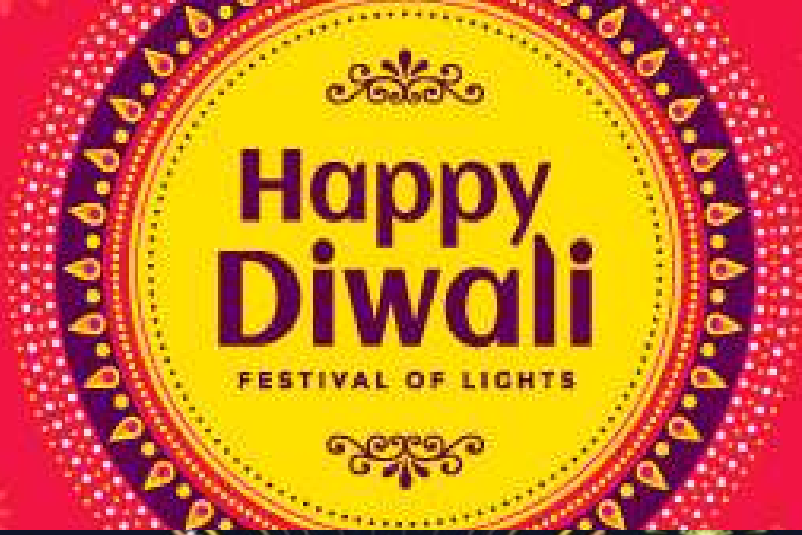
Inspected and rated

Outstanding



Care Quality  
Commission

***THE HEATHERS***  
***NURSING HOME***  
***NEWSLETTER***  
***NOVEMBER 2024***



Lest we forget...



## **VISITING ARRANGEMENTS**

Please note the visiting times are between 10.30 am and 8.00 pm every day.

We have protected meal times , please make sure you avoid meal times when visiting, unless you are supporting with meals.(0900-1000 breakfast,1230-1330 lunch, 1700-1800 tea). Visiting during meal times causes distraction and inconvenience for some residents in the lounge, having adequate nutrition is very vital for your loved ones, please be mindful about this. If you feel unwell, please refrain from visiting.

If contacting the home to see how your loved one is, please ring after 11.00 am and avoid medication round time (1.00/1.30 pm & 5/6 pm). Press option 3 to speak to the nurse in charge 01454 312726.

## **SIGNING IN AND OUT**

Can we request all the visitors to sign in each time you enter the building and sign out when you leave the building please. This is to comply with fire safety regulations.

## **Care planning**

Care planning & family / service user involvement.

Please see the nurse in charge to see your loved ones care plan and to be involved in the planning.

## **Post**

Please see the nurse in charge to collect any post for you loved ones.

## **Residents and relatives meeting**

We hold residents and relatives meeting every month ,the time is 12 pm ,please ask the nurse or management for dates for each month. Relatives are welcome to join.



# DIWALI FESTIVAL OF LIGHTS





# FIREWORKS NIGHT





# CHRIS AUBURN





# IN-HOUSE ACTIVITIES





# REMEMBRANCE DAY





# BOOTS THE CAT CAME TO VISIT





# AMBOURNE NURSERY CHILDREN





# HAPPY BIRTHDAY



**DIANA**





# HAPPY BIRTHDAY



# GWEN





# Happy BIRTHDAY

MARY





**21**

**HAPPY  
BIRTHDAY**

**21**



**21**

**21**

**21**



# FORTHCOMING ACTIVITIES

**5TH DECEMBER  
KEEP FIT**

**6TH DECEMBER  
ST JOHNS  
BAPTIST  
CHURCH**

**13TH  
DECEMBER  
MINDSONG**

**19TH  
DECEMBER  
KEEP FIT**

**14TH DECEMBER  
CHRIS SINGER  
CHRISTMAS PARTY**





The 3ab care



Call The Heathers Nursing Home for more information on 01454 312726

# REFERRAL PROGRAMME



DO YOU KNOW SOMEONE SEEKING A NURSING HOME FOR A LOVED ONE? REFER A RESIDENT AND IF THEY COME TO LIVE IN OUR HOME, YOU WILL RECEIVE A REWARD!

YOU GET £250 VOUCHER IF THE RESIDENT YOU REFER COMES TO OUR HOME FOR RESPITE

YOU GET £500 VOUCHER IF THE RESIDENT YOU REFER COMES TO OUR HOME PERMANENTLY

