

Internal Audit Ratings April 2024		3ab Care Limited					
		Internal Audit Ratings for the Homes					
Name of Home being Audited	<u>Westcroft</u>	<u>Brookhouse</u>	<u>The Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>	
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>	
Date of Audit.	18th April 2024	23rd April 2024	24th April 2024	30th April 2024	30th April 2024	18th April 2024	
Rated by other Home Managers	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding	
Date of last CQC Inspection	12th February 2020	15th January 2019	27th May 2021	2nd March 2021	12th June 2019	3rd October 2019	
Rated by CQC	Good	Good	Outstanding	Good	Good	Good	
Name of Auditing Manager	<u>Aneesh Nath of The Heathers</u>	<u>Dace Harley of Saintbridge House</u>	<u>Shobha Kapoor of Harley House</u>	<u>Michelle Hood/Karen Brett of Brook House</u>	<u>Yvonne Manton/Irene Chand of The Willows</u>	<u>Michelle Hood of Brook House</u>	
Categories							
On Arrival and General Observations	100%	100%	100%	100%	100%	100%	
Pre Admission	100%	100%	100%	94%	100%	97%	
On Admission	100%	100%	94%	100%	96%	97%	
Tissue Viability	100%	100%	100%	100%	96%	100%	
End of Life Care	50%	100%	100%	100%	92%	83%	
Prevention of Falls	100%	100%	100%	100%	100%	100%	
Moving and Handling	100%	100%	100%	100%	100%	100%	
Nutrition and Hydration	100%	100%	100%	100%	100%	100%	
Infection Prevention and Control	82%	100%	100%	96%	100%	96%	
Contenance Care	94%	100%	78%	100%	97%	100%	
Medication Management	100%	100%	100%	100%	100%	100%	
Safeguarding	100%	100%	100%	100%	100%	100%	
Mental Health Care including Dementia	93%	100%	100%	100%	100%	100%	
Mental Capacity, Deprivation of Liberty and Restraint	88%	85%	100%	100%	100%	100%	
Record Keeping	100%	100%	100%	100%	100%	100%	
Service User Experience, Public Engagement, Complaints, Equality and Diversity & Access to primary care	95%	100%	100%	100%	100%	100%	
Governance/Management	100%	100%	100%	100%	100%	100%	
Therapeutic Activities	100%	100%	100%	100%	100%	94%	
Staffing	88%	100%	100%	100%	100%	100%	
Staff Training	100%	98%	100%	100%	100%	100%	
Environment and Health and Safety	100%	100%	100%	98%	100%	100%	
Overall % Points Achieved	95%	99%	99%	99%	99%	98%	
Internal Ratings							
90% to 100%	Outstanding						
80% to 89%	Very Good						
60% to 79%	Good						
40% to 59%	Reqs.Improvement						
Below 39%	Poor						

