

Hi Julie

Please find attached the H&S Audit report [REDACTED]

Thank you for the opportunity to fulfil the audit. I enjoyed my day at Heathers and was impressed with the home, as I was with Saintbridge.

The audit result is very commendable and reflects the commitment and care exercised by your management and staff.

Health and Safety Audit -March'23

Hi All

I just wanted to thank you for the care around my mum's birthday. I've seen the balloons and flowers and cake and know you all sang her happy birthday. I really appreciate this; it means a very great deal. Know that you all make a hugely important difference to people's lives.

Please share this email in a staff meeting or with the wider team. I would them to know they are very much appreciated and valued.

Thank you again

02/23