

Well, what an emotional month March proved to be. After a year we were finally able to welcome families back into the home for face-to-face visits with their loved ones (in a covid secure manner). It has been amazing seeing our residents reunited with their loved ones. Our residents have continued to enjoy several activities throughout the month and thankfully Covid 19 has not paid us another visit !









This was second Mothers Day where unfortunately some our relatives could not visit their loved ones. However at Harley House we made sure our amazing ladies received some flowers from us as well as from their loved ones and were treated extra special $\boldsymbol{\boldsymbol{\varpi}}$



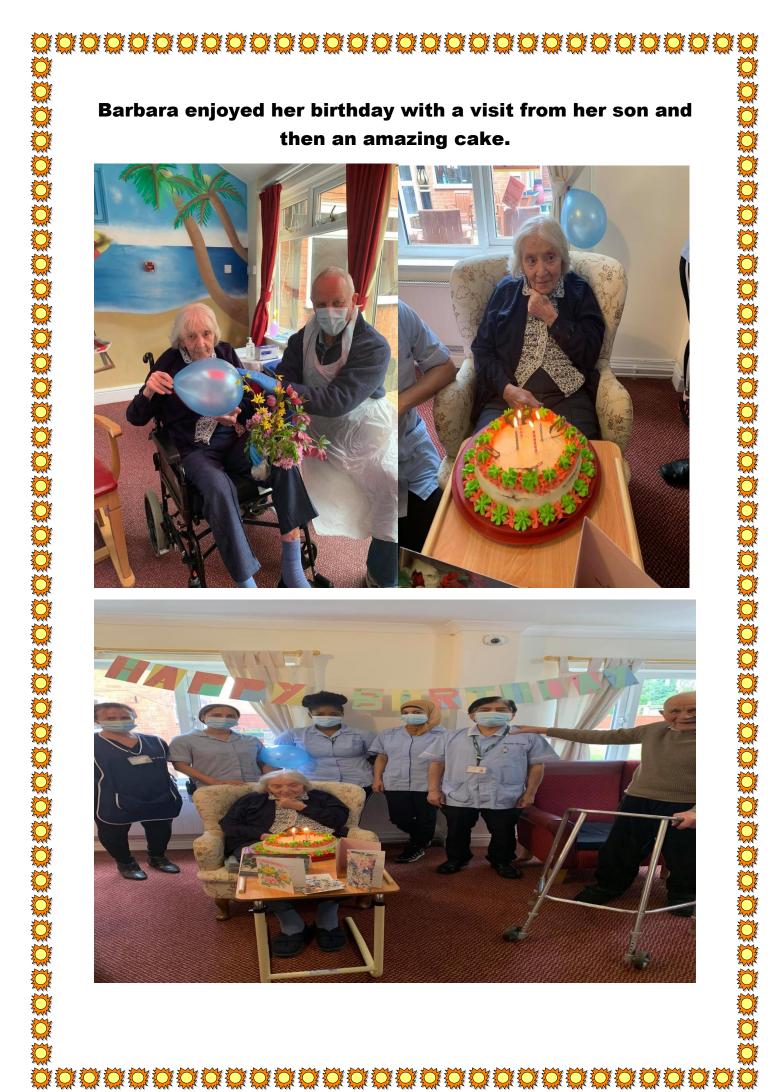






For Red Nose Day the staff had a non-uniform day and attempted to decorate their masks to raise monies for much needed causes 🕹





We ended the month of March in a very buoyant mood. After an unannounced CQC inspection Harley House was rated GOOD in all 5 Key areas. We truly have an amazing team, and their hard work and commitment has paid off with such an achievement $\boldsymbol{\boldsymbol{\varpi}}$

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1 of 1 Last rated ission 26 March 2021 Harley House Care Home Limited Harley House Care Home Ltd Overall Good Outstanding Requires rating improvement Are services Good Safe? Effective? Good Caring? Good Responsive? Good Well led? Good

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at www.cqc.org.uk/location/1-453580544 We would like to hear about your experience of the care you have received, whether good or bad.

Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder