

Internal Audit Ratings June 2023		3ab Care Limited				
		Internal Audit Ratings for the Homes				
Names of the Homes	<u>Westcroft</u>	<u>Brookhouse</u>	<u>The Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>
Date of Audit.	2nd June 2023	26th June 2023	27th June 2023	13th June 2023	14th June 2023	20th June 2023
Rated by other Home Managers	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding
Date of last CQC Inspection	12th February 2020	15th January 2019	18th December 2018	2nd March 2021	12th June 2019	3rd October 2019
Rated by CQC	Good	Good	Outstanding	Good	Good	Good
Internal Audit carried out by	Aneesh Nath & Justin Matthew of The Heathers	Yvonne Manton & Irene Chand of The Willows	Michelle Hood & Kim Reed of Brook House	Dave Harley & Kelly Gibbons of Saintbridge House	Shobha Kapoor of Harley House	Martin Rogerson Of Westcroft Nursing Home
Catagories						
Is the Service Safe?	5	5	4.5	4.5	4.5	5
Is the Service effective?	5	5	5	5	4.5	5
Is the Service Caring?	5	5	5	5	5	5
Is the Service Responsive?	5	5	5	4.5	5	5
Is the Service Well Led?	5	5	5	5	5	5
Overall Total Points.	25	25	24.5	24	24	25
Maximum Points Available	25	25	25	25	25	25
% Points Achieved	100	100	98	96	96	100
Internal Ratings						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					

