

Internal Audit Ratings December 2021	3ab Care Limited					
Internal Audit Ratings for the Homes						
Names of the Homes	<u>Westcroft</u>	<u>Brookhouse</u>	<u>Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>
Date of Audit.	15th Dcember 2021	9th December 2021	9th December 2021	5th January 2022	6th January 2022	14th December 2021
Rated by other Home Managers	Good	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding
Date of last CQC Inspection	12th February 2020	15th January'19	18th December '18	2nd March 2021	12th June '19	3rd October'19
Rated by CQC	Good	Good	Outstanding	Good	Good	Good
Internal Audit carried out by	<u>Aneesh Nath</u> of The Heathers	<u>Anna Heath</u> of The Willows	<u>Michelle Hood</u> of Brookhouse	<u>Dave Harley</u> of Saintbridge	<u>Shobha Kapoor</u> of Harley	<u>Martin Rogerson</u> of Westcroft
<u>Catagories</u>						
Is the Service Safe?	2	5	5	5	5	3.5
Is the Service effective?	4	5	5	5	5	4.5
Is the Service Caring?	4.5	5	5	5	5	5
Is the Service Responsive?	5	5	5	5	5	5
Is the Service Well Led?	4	5	5	5	5	5
Overall Total Points.	19.5	25	25	25	25	23
Maximum Points Available	25	25	25	25	25	25
% Points Achieved	78	100	100	100	100	92
<u>Internal Ratings</u>						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					