

Internal Audit Ratings July 2022			<u>3ab Care Limited</u>			
	Internal Audit Ratings for the Homes					
Names of the Homes	<u>Westcroft</u>	<u>Brookhouse</u>	<u>The Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>
Date of Audit.	5th July 2022	6th July 2022	13th July 2022	12th July 2022	7th July 2022	5th July 2022
Rated by other Home Managers	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding
Date of last CQC Inspection	12th February 2020	15th January'19	18th December '18	2nd March 2021	12th June '19	3rd October'19
Rated by CQC	Good	Good	Outstanding	Good	Good	Good
Internal Audit carried out by	Shobha Kapoor of Harley House	<u>Dave Harley</u> of Saintbridge	<u>Martin Rogerson</u> of Westcroft	<u>Yvonne Manton</u> of The Willows	<u>Michelle Hood</u> of Brookhouse	Aneesh Nath of The Heathers
Categories						
Is the Service Safe?	5	5	5	5	5	4.5
Is the Service effective?	5	5	5	5	5	5
Is the Service Caring?	5	5	5	5	5	5
Is the Service Responsive?	5	5	5	5	5	5
Is the Service Well Led?	5	5	5	5	5	5
Overall Total Points.	25	25	25	25	25	24.5
Maximum Points Available	25	25	25	25	25	25
% Points Achieved	100	100	100	100	100	98
Internal Ratings						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					