

Internal Audit Ratings March 2022		3ab Care Limited				
		Internal Audit Ratings for the Homes				
Names of the Homes	<u>Westcroft</u>	<u>Brookhouse</u>	<u>Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>
Date of Audit.	24th March 2022	15th March 2022	5th May 2022	13th April 2022	4th May 2022	21st April 2022
Rated by other Home Managers	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding
Date of last CQC Inspection	12th February 2020	15th January'19	18th December '18	2nd March 2021	12th June '19	3rd October'19
Rated by CQC	Good	Good	Outstanding	Good	Good	Good
Internal Audit carried out by	<u>Yvonne Manton</u> of The Willows	<u>Martin Rogerson</u> of Westcroft	<u>Dave Harley</u> of Saintbridge	<u>Michelle Hood</u> of Brookhouse	<u>Aneesh Nath</u> of The Heathers	<u>Shobha Kapoor</u> of Harley House
Catagories						
Is the Service Safe?	4.5	4	5	5	5	5
Is the Service effective?	5	4.5	5	5	5	5
Is the Service Caring?	5	5	5	5	5	5
Is the Service Responsive?	5	5	5	5	5	5
Is the Service Well Led?	5	5	5	5	5	5
Overall Total Points.	24.5	23.5	25	25	25	25
Maximum Points Available	25	25	25	25	25	25
% Points Achieved	98	94	100	100	100	100
Internal Ratings						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					