

Internal Audit Ratings November 2022			3ab Care Limited				
	Internal Audit Ratings for the Homes						
Names of the Homes	<u>Westcroft</u>	<u>Brookhouse</u>	<u>The Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>	
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>	
Date of Audit.	10th November 2022	23rd November 2022	15th November 2022	1st November 2022	17th November 2022	16th November 2022	
Rated by other Home Managers	Very Good	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding	
Date of last CQC Inspection	12th February 2020	15th January'19	18th December '18	2nd March 2021	12th June '19	3rd October'19	
Rated by CQC	Good	Good	Outstanding	Good	Good	Good	
Internal Audit carried out by	Dave Harley and Jane Drake of Saintbridge	Aneesh Nath and Justin Mathew of The Heathers	Shobha Kapoor and Danish Saiyed of Harley House	Martin Rogerson of Westcroft	Yvonne Manton and Priya Patel of The Willows	Michelle Hood and Karen Brett of Brookhouse	
<u>Catagories</u>							
Is the Service Safe?	3	4.5	5	5	4.5	5	
Is the Service effective?	4.5	5	5	5	5	5	
Is the Service Caring?	5	4.5	5	5	5	5	
Is the Service Responsive?	4.5	5	5	5	5	5	
Is the Service Well Led?	4.5	5	5	5	5	5	
Overall Total Points.	21.5	24	25	25	24.5	25	
Maximum Points Available	25	25	25	25	25	25	
% Points Achieved	86	96	100	100	98	100	
<u>Internal Ratings</u>							
90% to +	Outstanding						
80% to 89%	Very Good						
60% to 79%	Good						
40% to 59%	Reqs.Improvement						
Below 39%	Poor						