

Internal Audit Ratings January 2024		3ab Care Limited				
		Internal Audit Ratings for the Homes				
Names of the Homes	<u>Westcroft</u>	<u>Brookhouse</u>	<u>The Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>
Date of Audit.	12th January 2024	29th January 2024	9th January 2024	10th January 2024	30th January 2024	18th January 2024
Rated by other Home Managers	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding
Date of last CQC Inspection	12th February 2020	15th January 2019	18th December 2018	2nd March 2021	12th June 2019	3rd October 2019
Rated by CQC	Good	Good	Outstanding	Good	Good	Good
Internal Audit carried out by	Dave Harley of Saintbridge House	Shobha Kapoor of Harley House Care Home	Martin Rogerson of Westcroft Nursing Home	Yvonne Manton of The Willows	Michelle Hood of Brook House	Aneesh Nath of The Heathers
Catagories						
Pre Admission	99%	97%	75%	100%	100%	94%
On Admission	100%	100%	100%	99%	100%	100%
Tissue Viability	100%	100%	100%	100%	100%	100%
End of Life Care	100%	100%	100%	100%	100%	86%
Prevention of Falls	100%	100%	100%	100%	100%	100%
Moving and Handling	99%	100%	100%	100%	100%	100%
Nutrition and Hydration	100%	100%	100%	100%	100%	100%
Infection Prevention and Control	100%	100%	100%	100%	100%	100%
Continenence Care	100%	100%	100%	97%	100%	100%
Medication Management	100%	100%	100%	100%	100%	100%
Safeguarding	100%	100%	100%	100%	100%	100%
Mental Health Care including Dementia	100%	100%	100%	100%	100%	100%
Mental Capacity, Deprivation of Liberty and Restraint	100%	100%	100%	100%	100%	100%
Record Keeping	100%	100%	100%	98%	100%	100%
Service User Experience, Public Engagement, Complaints, Equality and Diversity & Access to primary care	100%	100%	100%	100%	100%	100%
Governance/Management	100%	100%	100%	100%	100%	100%
Therapeutic Activities	100%	100%	100%	100%	100%	88%
Staffing	100%	100%	100%	100%	100%	100%
Staff Training	100%	100%	100%	100%	100%	100%
Environment and Health and Safety	100%	100%	100%	100%	100%	94%
Overall % Points Achieved	99.9%	99.8%	98.8%	99.7%	100.0%	98.1%
Internal Ratings						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					