

# January/February 2020

Issue 42  
30p to non residents

## Westcroft Nursing Home

Welcome to issue 42 of the Westcroft Newsletter, keeping you informed of what is going on in the Home. We would like to wish you all a Happy New Year. As always we hope to create a homely atmosphere with a friendly welcome, offering the best care possible.

We had a busy period leading up to Christmas day, starting on Friday 29<sup>th</sup> November with a visit to Mitchel Arts Centre to see Jack and the Bean stork. The residents had a good time on this visit and were chatting about it afterwards. Astonia Fashions came into the Home on Monday 2<sup>nd</sup> December to enable the residents to purchase their Christmas outfits. Our annual Christmas Party was held on Wednesday 18<sup>th</sup> December with a buffet lunch provided for everyone to enjoy. Paul Gibson entertained during the afternoon and Santa also paid a visit. On Monday 23<sup>rd</sup> December members from Hanley Baptist Church came in to do a carol service in the Home for our Residents to enjoy.



### Special events coming up

#### Tuesday 7<sup>th</sup> January 2020

Sparkle Day – wear your sparkly tops.

#### Tuesday 14<sup>th</sup> January 2020

Nathan from Aston Health and Fitness visiting.

#### Wednesday 15<sup>th</sup> January 2020

Geoff entertaining.

#### Monday 27<sup>th</sup> January 2020

Hanley Baptist Church Service.

#### Wednesday 12<sup>th</sup> February 2020

Tony Wall entertaining.

#### Friday 14<sup>th</sup> February 2020

Valentine's Day celebrations.

#### Saturday 22<sup>nd</sup> February 2020

Family Fun Afternoon from 2.30pm.

On occasions we may need to make changes to original planned events printed in the Newsletter due to late bookings or unforeseen circumstances. We always keep the activities board up to date of any changes so please check this from time to time for up to date information.

Over the Christmas period we had several relatives come in to enjoy lunch with their loved ones. This experience was enjoyed by all, with compliments received about the occasions. Many thanks for all the donations which were received from those having meals with the residents. We would like everyone to feel happy in the Home, offering a Homely environment. Special thanks to Karen who organised the catering over the Christmas period, with support from the other kitchen staff. A big thank you to all staff for the hard work on Christmas Party day when Karen prepared a lovely spread for everyone, with assistance from Angela and Debbie; who came in to cook the other meals for the day.

### Word Search

RESOLUTION

MIDNIGHT

NEW YEAR

CELEBRATION

FAMILY

FRIENDS

TOAST

FIREWORKS

CLOCK

CALENDAR

KISS

N	E	W	Y	E	A	R	C	A	A	L	I	C
F	Y	R	M	Q	Y	F	J	L	D	S	R	E
R	O	B	E	K	A	U	A	Y	O	G	X	L
I	X	E	I	S	T	W	Z	E	V	C	H	E
E	H	B	B	R	O	D	K	P	M	W	K	B
N	P	T	N	N	A	L	T	J	I	I	G	R
D	X	S	O	Z	S	L	U	C	D	Q	U	A
S	N	C	E	D	T	R	M	T	N	M	W	T
P	C	L	O	F	V	F	K	K	I	S	S	I
F	I	R	E	W	O	R	K	S	G	O	H	O
Z	C	A	L	E	N	D	A	R	H	S	N	N
Y	L	I	M	A	F	T	Q	J	T	V	G	U



## **Birthdays coming up:**

Glynn Rutter	14 <sup>th</sup> January
Irene Robertson	1 <sup>st</sup> February
Michael Hales	2 <sup>nd</sup> February
Jean Fallon	5 <sup>th</sup> February



Immediate family members are welcome to join your relative when they are celebrating a birthday. A birthday cake will be provided in the afternoon around 2.30pm and a buffet at tea time will be provided. Please inform Karen of numbers if you would like to celebrate with us or provide a cake for yourself!

## **TOILETRIES**



We would like to take this opportunity to ask if you could ensure all residents have an adequate supply of toiletries. This includes soap, body wash/shower gel, shampoo and shaving equipment (if required). These items will also need to be clearly marked with the residents name on.

### **Christmas Raffle**

Thank you to everyone who donated and/or bought raffle tickets for the Christmas raffle. 7 prizes were won and a total of £53 was raised for the resident's fund, which will benefit all of the residents in the Home.

## Themed Days/Family Fun Afternoon

Themed days will continue monthly with Sparkle Day in January. This will be a good excuse to get out those glittery tops again. February will be Valentine's Day – hearts are the theme of the day with treats in store for all. We will also be holding a family fun afternoon in February with activities for children/residents grandchildren. There will also be a cake sale on this day. All money raised will go to the resident's fund. Please come along and bring in the children for the afternoon.

### Annual Quality Assurance

*This year's quality assurance will be starting soon. Resident's and relatives will be given a questionnaire to fill in about all aspects of the Home. Resident's questionnaires can be done with Sue, so if you would like some help with it please ask Sue. Results will be published in February.*

### Laundry News

If you have received or brought in any new clothes during the Christmas period please ensure they are labeled with name clearly. If you would like us to label any clothing please speak to any member of the laundry staff who will be happy to help.



### New Group Website

3ab Care now has a new website. Please feel free to have a look at [www.3abcare.co.uk](http://www.3abcare.co.uk)

You can also find information on our other Homes in the group. As part of ongoing quality and monitoring the group carries out quarterly internal auditing at all Homes. The results can be found on the wall in the main hallway.



**Exceptional  
Excellence**






Like us on  
Facebook

We have a facebook page for you to follow us on. The page gives details of the Home including activities, menus, and lots of photographs and other information about the Home. Please feel to 'like' us at [www.facebook.com/westcroftnursinghome](http://www.facebook.com/westcroftnursinghome)

### Resident/Relative referral scheme

If you or your relative recommends a new resident to the Home you will be entitled to £250 worth of vouchers of your choice. As long the resident stays for a minimum of three months the vouchers will be given.

### **News from the kitchen**

*We would like to remind everyone of the Homes Policy on bringing in food items to the Home. Please do not bring in any items which do not have a use by date on them. We do ask that anyone bringing in items such as sweets and biscuits, that they are left in the residents room rather than in the lounge areas. We would also like to remind everyone that the kitchen area is for STAFF ONLY. If you require anything from the kitchen please ask a member of staff who will be happy to help you.*

**Westcroft Nursing Home**

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**Hanley**

**Stoke on Trent**

**ST1 3BQ**

**[www.westcroftnursinghome.co.uk](http://www.westcroftnursinghome.co.uk)**

**Any articles you would like to put in the next editions newsletter please pass on to Sue, Martin or email [Ketan.patel@3abcare.co.uk](mailto:Ketan.patel@3abcare.co.uk)**