

Internal Audit Ratings July 2022		3ab Care Limited				
		Internal Audit Ratings for the Homes				
Names of the Homes	Westcroft	Brookhouse	The Heather's	Harley House	Saintbridge	The Willows
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>
Date of Audit.	5th July 2022	6th July 2022	13th July 2022	12th July 2022	7th July 2022	5th July 2022
Rated by other Home Managers	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding
Date of last CQC Inspection	12th February 2020	15th January '19	18th December '18	2nd March 2021	12th June '19	3rd October '19
Rated by CQC	Good	Good	Outstanding	Good	Good	Good
Internal Audit carried out by	Shobha Kapoor of Harley House	Dave Harley of Saintbridge	Martin Rogerson of Westcroft	Yvonne Manton of The Willows	Michelle Hood of Brookhouse	Aneesh Nath of The Heathers
Categories						
Is the Service Safe?	5	5	5	5	5	4.5
Is the Service effective?	5	5	5	5	5	5
Is the Service Caring?	5	5	5	5	5	5
Is the Service Responsive?	5	5	5	5	5	5
Is the Service Well Led?	5	5	5	5	5	5
Overall Total Points.	25	25	25	25	25	24.5
Maximum Points Available	25	25	25	25	25	25
% Points Achieved	100	100	100	100	100	98
Internal Ratings						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					