



Exceptional
Excellence

Newsletter

Issue 85

June 2026

WESTCROFT NURSING HOME



Westcroft Nursing Home
Ltd

CQC overall rating

Good



25 Reviews

Contact us

Get in touch with us at the details below

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Home,
5 Harding Road,
Hanley,
Stoke-On-Trent,
Staffordshire,
ST1 3BQ**

Ketan.patel@3abcare.co.uk

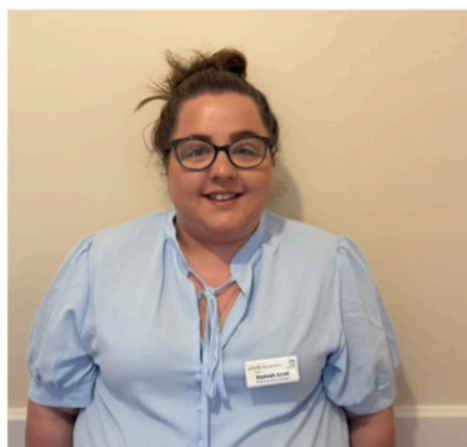
Westcroftmanager@3abcare.co.uk

Westcroftdeputy3abcare.co.uk

01782 287121



Ketan Patel
Managing Director (May 2008)



Hannah Scott
Registered Home Manager (July
2025)



**Gina Bosworth (Stars of
Social Care Awards
Winner 2024)**
Deputy Manager (August 2025)

Special Events

2nd at 11am - Zoolab exotic animal visit

3rd at 10:30am - Stoke city fitness session

4th at 11am - Seated dance class with Amy

5th at 11am - Musical Moments with Vicky

6th - D-day anniversary

8th - World Ocean Day

9th all day - Festival of hands pottery painting day

10th at 10:30am - Stoke city fitness session

11th at 10:30am - trentham monkey forest visit

12th all day - Pride celebrations

12th at 11am - Reg therapy dog visit

15th at 11am - Seated fitness class with Chris

18th at 11am - Fred B friend meet up

20th - Summer solstice

21st all day - Father's Day

23rd at 11am - residents and relatives meeting

24th at 10:30am - Stoke city fitness session & football shirt day

26th at 11am - Reg therapy dog visit

27th - Armed Forces Day

Please keep an eye on our social media pages for any additional trips and activities added throughout the month!

UPCOMING BIRTHDAYS

Irenes 95th birthday is on the
1st

Phyllis M's 94th birthday is on
the 9th

Judith's 79th birthday is on the
13th

Margaret H's 84th is on the
23rd

Family and loved ones are always welcome to join us for birthday celebrations in the home. Each resident will have a birthday card and birthday cake made for them by Westcroft for their birthday.

This year we have a few 'big' birthdays coming up, and we will be ensuring each resident has a special celebration for their big day. If any families would like to request the use of the quiet lounge for a couple of hours for you to have your own celebrations for your family member on the day, please contact Ketan to discuss.



Our musical moments sessions with Vicky are a true highlight of each month, it is the perfect blend of creativity, movement and song and everyone gets involved with her sessions.

Vicky will be joining us on the 5th of June for another morning of fun and rhythm and we can't wait to see her!

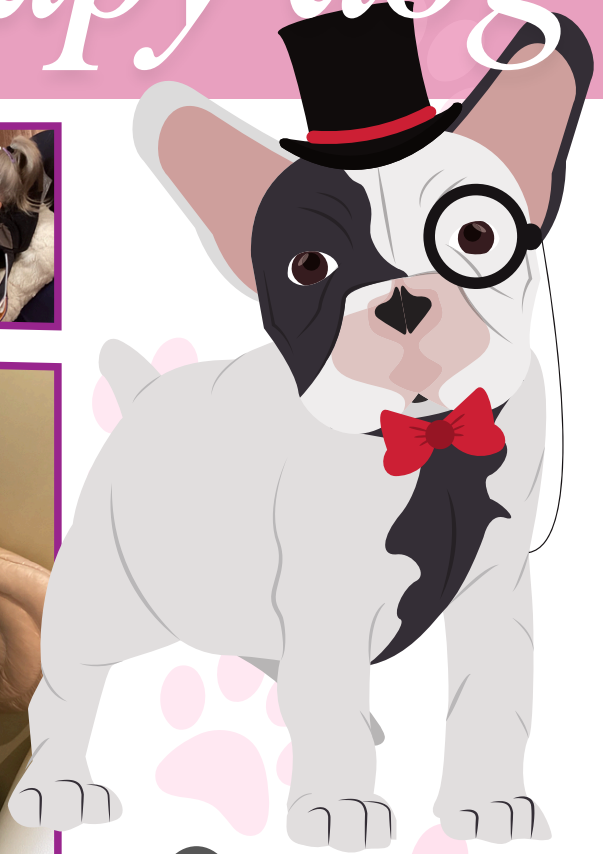
MUSICAL MOMENTS



SEATED DANCE CLASSES WITH AMY

Last month we were visited by the amazing Amy for another morning of musical fun and it was truly beautiful to be a part of. Amy is constantly adapting and developing her sessions to make sure that our residents get the most benefit possible and we are so grateful for her continued support and time.

Reg the therapy dog

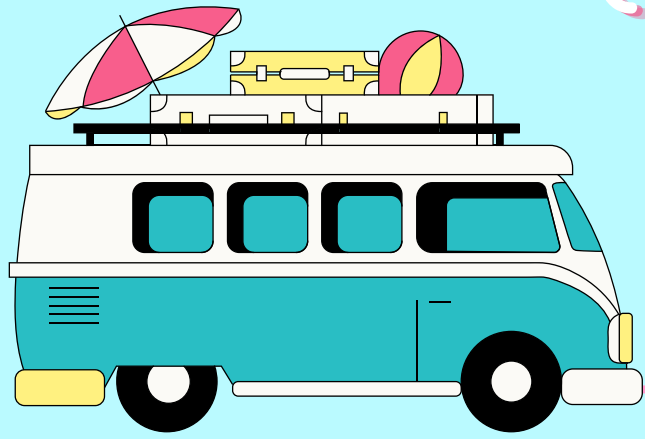


Our residents were visited by our favourite furry friend again last month and we absolutely loved having his company. Ang

had a good natter with everyone here, updating them on Reg's antics at home! Reg truly warms the hearts of everyone here at Westcroft and we are so grateful to him and Angela for their time and dedication.



Westcroft Outings



Last month we were able to get out into the community and visited some new places that we were invited to. We started the month by visiting Saint Marks CofE primary school, where we were invited for a morning of snacks, intergenerational connections and fun!

We then took Fred to meet up with one of his treasured friends at Trentham gardens, where they shared cake, tea and memories.

Then towards the end of the month we took two of our lovely ladies, Irene and Jenny to the Brampton museum to soak up some of our local history. Next month we will be visiting Trentham monkey forest and hopefully some spontaneous trips in the sunshine!



BEE DAY



Our bee day celebrations this year were a buzzing success! We had a day full of fun and learnt some interesting facts about our furry friends at the same time.

Our staff were great sports and dressed head to toe in black and yellow, the home was covered in bumbles and we enjoyed some incredible bee themed cakes, treats and breakfasts made by the amazing Jade.

We played bee themed kerplunk as well as taking part in a quiz, where we learnt all about the important roles bees have on our planet. We also learnt about their hives and how much honey they make (one bee produces 1/12 of a tsp of honey in their life!) What an un-bee-lievable day!



Seated Dance



Last month Amy surprised us with some interesting additions to her seated dance class, which had all of our senses awake! Amy brought in musical instruments which mimicked the sound of different weathers such as rain, thunder and the ocean.

We had a go at playing the instruments, and then choreographed dances that matches the weather sounds we were making.



The way Amy incorporates all of the senses into her sessions is so special and the impact is evident as everyone leaves her class smiling! Thank you to Amy for everything that you do for our home.



STOKE CITY FOUNDATION PARTNERSHIP



Last month saw more amazing fitness and fun with Laura and Gino from the Stoke City Foundation.

Each week they have a new and exciting routine to get our bodies moving and grooving!

We were lucky enough to be joined by the pair during our Wacky Wednesday

celebrations, where we played bowls using tennis balls and a teddy bear and a game of hungry hippo using hula hoops and ropes! It was a fantastic morning and we are especially looking forward to them joining us for our Football shirt day celebrations on the

24th.





Pyjama Day



Chill
Out

This year marked our first ever PJ day and we had a beautifully relaxing time. We all wore our best jammies, and spent the morning tasting different herbal tea flavours and enjoying some freshly baked cakes and biscuits baked by our kitchen team.

To top it off, our chefs made us an incredible fruit platter for everyone to enjoy and it went down a treat! Our aromatherapy machine filled the room with orange and neroli essential oils which was a treat to the senses.

We listened to relaxing music, wore our coziest PJ's and watched classic films, what a perfect day!



WACKY WEDNESDAY



This years wacky wednesday was so much fun. A day of colour, laughter and wacky memories!



Jade made this incredible 6 layer rainbow cake for us all to enjoy, and our home was decorated from head to toe in the wackiest decorations we could find! Our team dressed up in some amazing costumes, everything from rainbow monster t-shirts, fairy wings and Pom Pom earrings which put a smile on everyone's faces.



It was a lovely day and we can't wait to see what next year brings!

OUR RESIDENTS ALWAYS HAVE FREE CHOICE IN REGARD TO ACTIVITIES, AND CAN ALWAYS REQUEST A DIFFERENT ACTIVITY TO DO IF THEY PREFER NOT TO JOIN IN WITH WHAT IS SCHEDULED THAT DAY.



FUNDRAISING



A huge thank you to everyone who has joined in with our recent fundraisers, we have managed to raise some incredible funds for our residents as well as raising money for charities that are very close to our hearts. The winner of our hamper fundraiser was our amazing carer, Rachel! We currently have a World Cup sweepstake running, as well as our honesty table in the entrance to the home. We thank you all for your participation and support.

All donations to our residents fund are so appreciated, we couldn't do what we do without you and all donations go towards organising trips, entertainment and new activities for our wonderful residents. A huge thank you to anyone who has also donated prizes for our bingo and competitions, it means the world to be able to treat people to a prize of their choice to brighten their day.

RESIDENTS- RELATIVE & MONTHLY MEETINGS

A huge thank you to everyone who attended our February Residents and relatives meeting. It was a great turnout and we gained some really valuable feedback, as well as being able to update family members on what we have going on in the Home over the next few months. We can't thank you enough for all the compliments, comments and feedback, it really is so important to us.

The next residents and relatives meeting is on the 23rd of June at 11am in our quiet lounge and we would love to see you there. A copy of the meeting minutes will be sent to all attendees and those who request a copy.



GOLD

STANDARD FRAMEWORK

the gold standards
framework™
in care homes



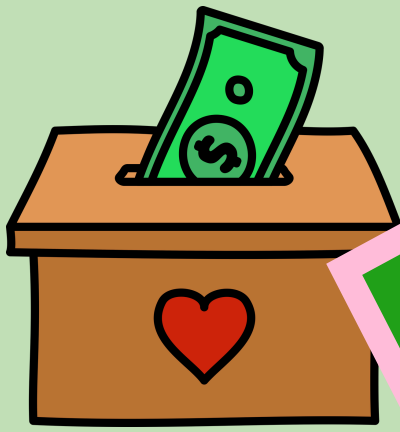
Westcroft nursing home have embarked on a new type of training, to help us continue our work in end of life care.

The GSF Care Homes Training Programme is the most widely used training programme for all care homes in the UK, supporting all elderly residents as they near the end of their lives. Since its launch in 2004, thousands of care homes have completed the programme, and hundreds have become accredited with the well-recognised GSF Quality Hallmark Award. Over the last 20 years, GSF has provided effective end of life care training for the care team, enabling residents to live well by promoting better working with GPs and the wider community team. Hundreds of thousands of residents have benefited from GSF in their care home enabling more proactive, personalised, well-coordinated care. Demonstrating significant impact with a reduction in unplanned hospital admissions and deaths, enabling more to live and die where they choose. It is estimated that on average 80% of residents are in the last year of life and unplanned hospital admissions of residents could be avoided with care homes playing a pivotal role with an ever increasing aging population quality care is crucial for the sector now, and in the future.

Westcroft will keep you updated on our progress on this venture!

“Our aim is to enable a ‘gold standard’ of care for everyone, with any condition, in any setting, given by any care provider, at any time in a person’s last years of life”

- **Gold Standard Framework**



Easy Fundraising

Have you heard about Easy Fundraising?

Here at Westcrot we have joined Easy Fundraising, an app and website that allows you to donate to our residents fund at no extra cost to you, whilst you shop!

Simply download the app or visit the website, shop using their link and part of your purchase gets deposited into our residents fund to help support the amazing activities we hold in our home.

Either scan the QR code or visit the app or website or app and make an account, choosing Westcrot Nursing Home Residents Fund as the cause and get spending!



**A SMALL
DONATION
MAKES A
DIFFERENCE**

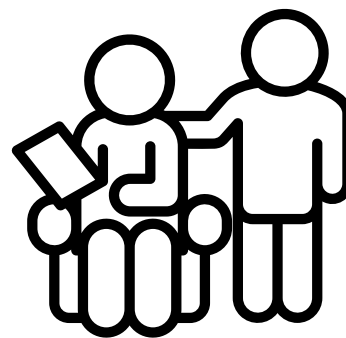
Thank you for your continued support and generosity ❤️

DID YOU KNOW WE OFFER RESPITE CARE?

Here at Westcroft Nursing home, we recognise the importance of respite care. As part of our continued work in end of life care as well as our journey on the gold standard framework, we now offer short-term respite for those who need it, as well as our long-term stays. Whether it be someone in need of respite after a hospital stay, or a family who needs care for their loved one for a short period of time to allow them to recharge, Westcroft is the place for you.

If you or someone you know is in need of respite care, please do not hesitate to contact management by

**Telephone 01782 287121 or email
ketan.patel@3abcare.co.uk**



Our residents have occasional pre-booked appointments at hospital. It is much appreciated if the family members could accompany their loved ones for their appointments



We are doing a big push on trips in 2026, if you are able to accompany your loved one on a trip, please do let us know. We would love nothing more than for you to join us on our outings, so you can make new memories with your family member.

OUR SOCIAL MEDIA

Scan the QR Code to find our home. Here you can find up to date news and photographs of the Home, in the 'latest news' section under the Westcroft Nursing Home tab. We update our social media pages with photos and videos of all our events as soon as possible, to allow everyone to see what their loved ones are up to. Follow us on Facebook for more updates

@Westcroft Nursing Home

Please take a look at www.3abcare.co.uk for more information about the homes in our group.



QUESTION OF THE MONTH

We are introducing question of the month to our monthly newsletter to answer our most frequently asked question of the month. This month, the most FAQ is...

“How do you decide who goes on trips?”

And the answer is...

When we plan trips, the safety of our residents is at the forefront of everything we do. All of our residents have to be assessed by our moving and handling team to ensure that they are safe to go out of the home in a wheelchair for the right amount of time, and we consult with our nursing and management team before any trip goes ahead.

We aim to make our outings as fair as possible and we always try to ensure that everyone gets equal opportunity to go out into the community.

We love getting suggestions for places your loved one may like to visit, please don't hesitate to let us know if you have any ideas!

WESTCROFT REVIEWS



We asked relatives and visitors to send us reviews of our home, and this is what they said...

We had a lovely morning making the bug hotels
Thank you Sam
What a fab idea ❤️ xx

You ladies are amazing, I do miss all of you and can never thank you enough for the incredible care and kindness shown to my Dad, it truly made his time with you special
XX

Good job 👍

U all look amazing
The cake was lovely jade 🍰 🐝 🐝

Thank you for you comments and reviews, we have an open home policy and if there are ever any comments, compliments, issues or concerns please come to us as soon as you can and we will take all comments on board, and act as quickly as possible if we need to make any changes.

Please review us on carehome.co.uk, google and Facebook!

The 3ab care

REFERRAL PROGRAM



Do you know someone seeking a nursing home for a loved one? Refer a resident and if they come to live in our home, you will receive a reward!

You get £250 (in vouchers) if the resident you refer comes to our home for respite

You get £500 (in vouchers) if the resident you refer comes to our home permanently



Call Westcroft for more information on 01782284611



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LEARNING OUR LOCAL HISTORY WITH JENNY

Tuesday 19th May 2026



Today we had the pleasure of taking two of our lovely ladies, Jenny and Irene out to the Brampton museum. We couldn't wait to take Jenny out into the community, and thought what better place than the Brampton where we could learn about Stoke history as well as stopping for a spot of tea in the tea room! We started with a hot cup of loose leaf tea and had a look around the artwork on sale on the walls as well as some windmills that a visiting school had made.

We then went for a walk around the museum and looked at the exhibits. We had a look around the drawing room and saw a beautiful grand piano, then wandered around the replica victorian streets and looked into the shop windows at the hundreds of different nostalgic items. There was an entire room dedicated to toys from yonder years and we learned some interesting facts about them all. It was so lovely to spend time with Jen outside of the home and we can't wait to see what other adventures we share with her in the future.



MAY 8TH MARGARET CELEBRATING VE DAY WITH VICKY FROM MUSICAL MOMENTS

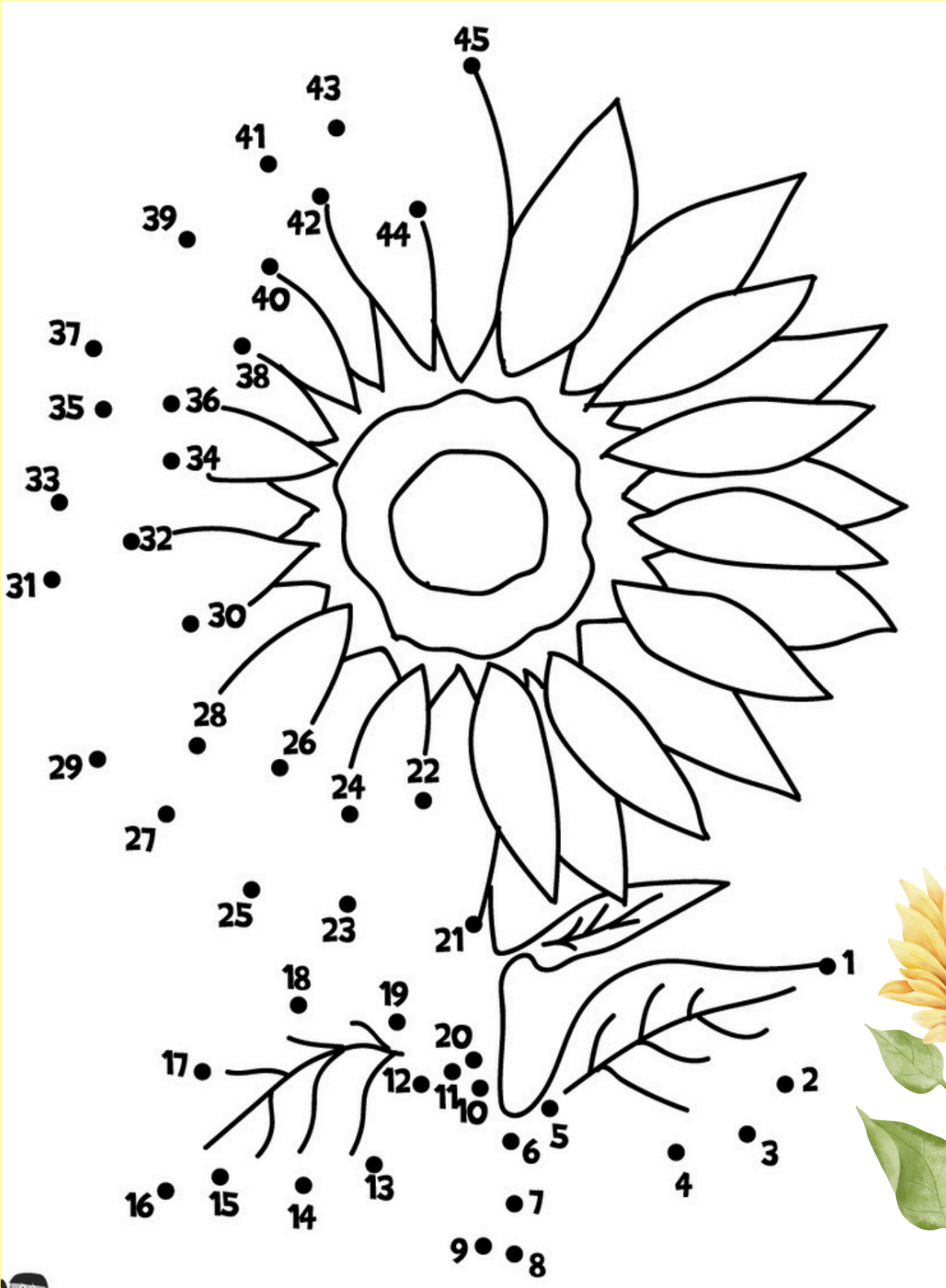


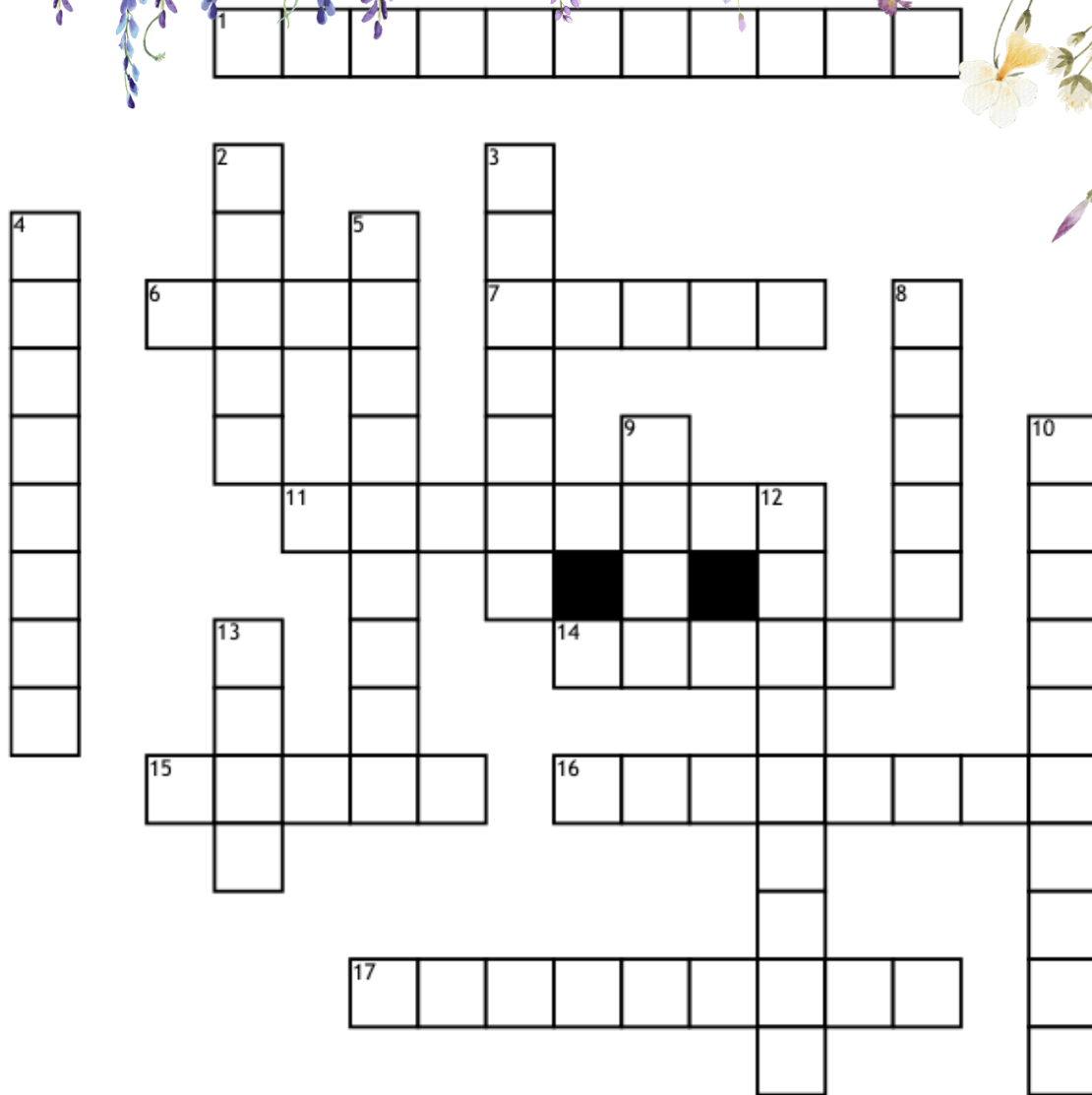
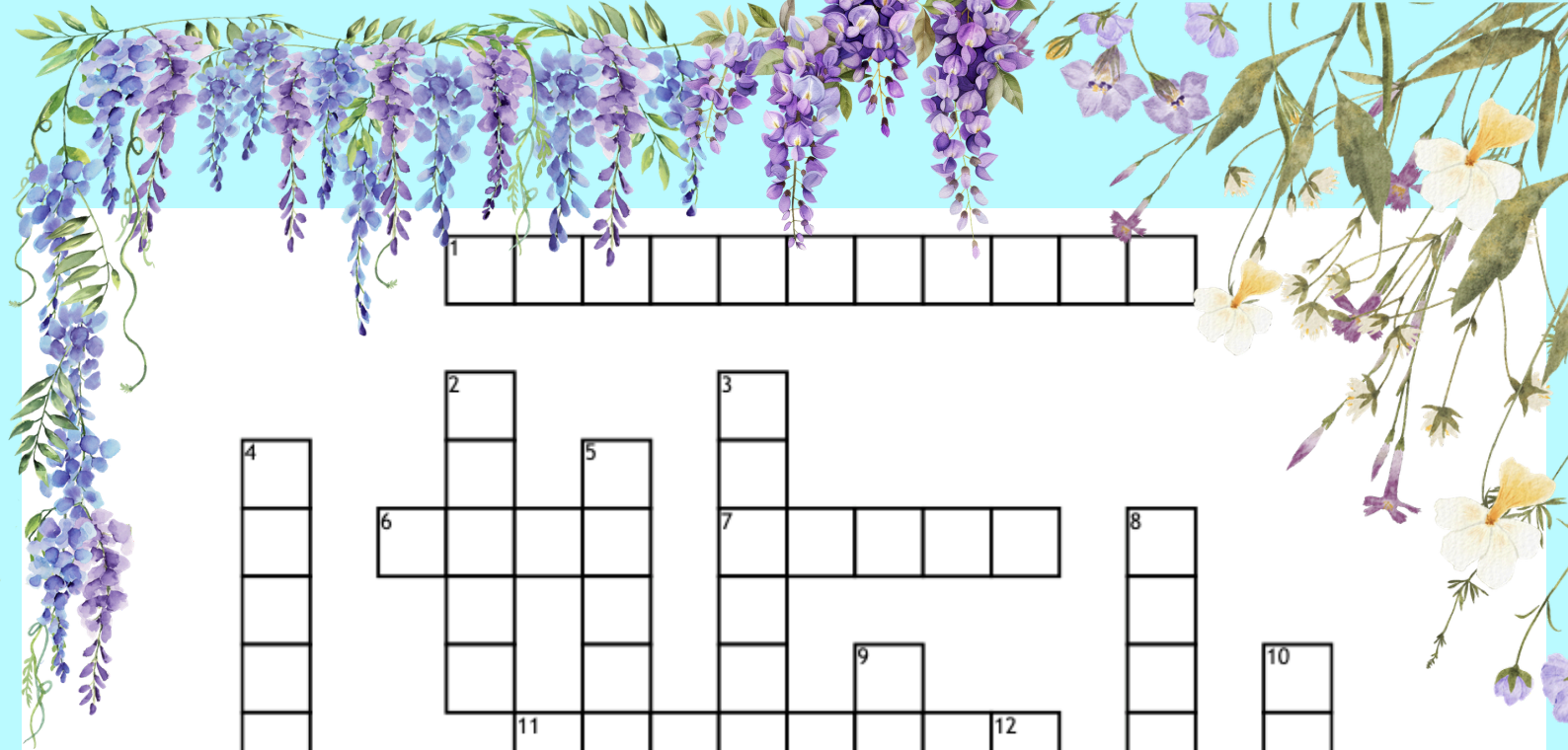
We like to really celebrate VE Day at Westcroft; the whole home was decorated with flags, we listened to wartime music and had some delicious Union Jack cupcakes. Margaret really enjoyed the ambience of the whole day, listening to the music and enjoying the food.

We also invited Vicky from Musical Memories to come and liven up the celebrations with her VE Day inspired songs, props and ukulele playing. Margaret laughed and smiled with Vicky and Sam, enjoying their costumes and instruments.



CONNECT THE DOTS





Across

1. Fragrant bell-shaped flower

6. Popular Easter flower

7. Popular drawn in spring pictures

11. Bright yellow garden flower

14. Floral symbol of prestige, in China

15. New Hampshire's state flower

16. Plant prized for its scent

17. Tall country garden flower

Down

2. Fresh as a ____

3. Harry Potter's aunt

4. Popular flowering pot plant

5. Large-flowered shrub

8. Field of ____'s

9. Thorny plant

10. Flower named for a legendary beast

12. Dandy king of the wild

13. 'Eye' flower

