

Internal Audit Ratings June 2023		3ab Care Limited				
		Internal Audit Ratings for the Homes				
Names of the Homes	<u>Westcroft</u>	<u>Brookhouse</u>	<u>The Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>
Date of Audit.	2nd June 2023	26th June 2023	27th June 2023	13th June 2023	14th June 2023	20th June 2023
Rated by other Home Managers	<b>Outstanding</b>	<b>Outstanding</b>	<b>Outstanding</b>	<b>Outstanding</b>	<b>Outstanding</b>	<b>Outstanding</b>
Date of last CQC Inspection	12th February 2020	15th January 2019	18th December 2018	2nd March 2021	12th June 2019	3rd October 2019
Rated by CQC	<b>Good</b>	<b>Good</b>	<b>Outstanding</b>	<b>Good</b>	<b>Good</b>	<b>Good</b>
Internal Audit carried out by	Aneesh Nath & Justin Matthew of The Heathers	Yvonne Manton & Irene Chand of The Willows	Michelle Hood & Kim Reed of Brook House	Dave Harley & Kelly Gibbons of Saintbridge House	Shobha Kapoor of Harley House	Martin Rogerson Of Westcroft Nursing Home
<b>Catagories</b>						
Is the Service Safe?	<b>5</b>	<b>5</b>	<b>4.5</b>	<b>4.5</b>	<b>4.5</b>	<b>5</b>
Is the Service effective?	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>4.5</b>	<b>5</b>
Is the Service Caring?	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>
Is the Service Responsive?	<b>5</b>	<b>5</b>	<b>5</b>	<b>4.5</b>	<b>5</b>	<b>5</b>
Is the Service Well Led?	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>
<b>Overall Total Points.</b>	<b>25</b>	<b>25</b>	<b>24.5</b>	<b>24</b>	<b>24</b>	<b>25</b>
Maximum Points Available	<b>25</b>	<b>25</b>	<b>25</b>	<b>25</b>	<b>25</b>	<b>25</b>
<b>% Points Achieved</b>	<b>100</b>	<b>100</b>	<b>98</b>	<b>96</b>	<b>96</b>	<b>100</b>
<b>Internal Ratings</b>						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					

