

Internal Audit Ratings March/April 2023		3ab Care Limited				
		Internal Audit Ratings for the Homes				
Names of the Homes	<u>Westcroft</u>	<u>Brookhouse</u>	<u>The Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>
Date of Audit.	8th March 2023	1st March 2023	28th March 2023	28th February 2023	14th March 2023	28th March 2023
Rated by other Home Managers	<b>Outstanding</b>	<b>Outstanding</b>	<b>Outstanding</b>	<b>Outstanding</b>	<b>Outstanding</b>	<b>Outstanding</b>
Date of last CQC Inspection	12th February 2020	15th January '19	18th December '18	2nd March 2021	12th June '19	3rd October '19
Rated by CQC	<b>Good</b>	<b>Good</b>	<b>Outstanding</b>	<b>Good</b>	<b>Good</b>	<b>Good</b>
Internal Audit carried out by	Michelle Hood and Rosie Crossan of Brookhouse	Shobha Kapoor and Arshdeep Kaur of Harley House	Yvonne Manton and Priya Patel of The Willows	Aneesh Nath and Justin Mathew of The Heathers	Martin Rogerson and Gina Bosworth of Westcroft	Dave Harley and Kelly Gibbons of Saintbridge House
<u>Catagories</u>						
Is the Service Safe?	<b>5</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>3.5</b>
Is the Service effective?	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>
Is the Service Caring?	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>
Is the Service Responsive?	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>
Is the Service Well Led?	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>
<b>Overall Total Points.</b>	<b>25</b>	<b>25</b>	<b>24</b>	<b>25</b>	<b>24</b>	<b>23.5</b>
Maximum Points Available	<b>25</b>	<b>25</b>	<b>25</b>	<b>25</b>	<b>25</b>	<b>25</b>
<b>% Points Achieved</b>	<b>100</b>	<b>100</b>	<b>96</b>	<b>100</b>	<b>96</b>	<b>94</b>
<u>Internal Ratings</u>						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					