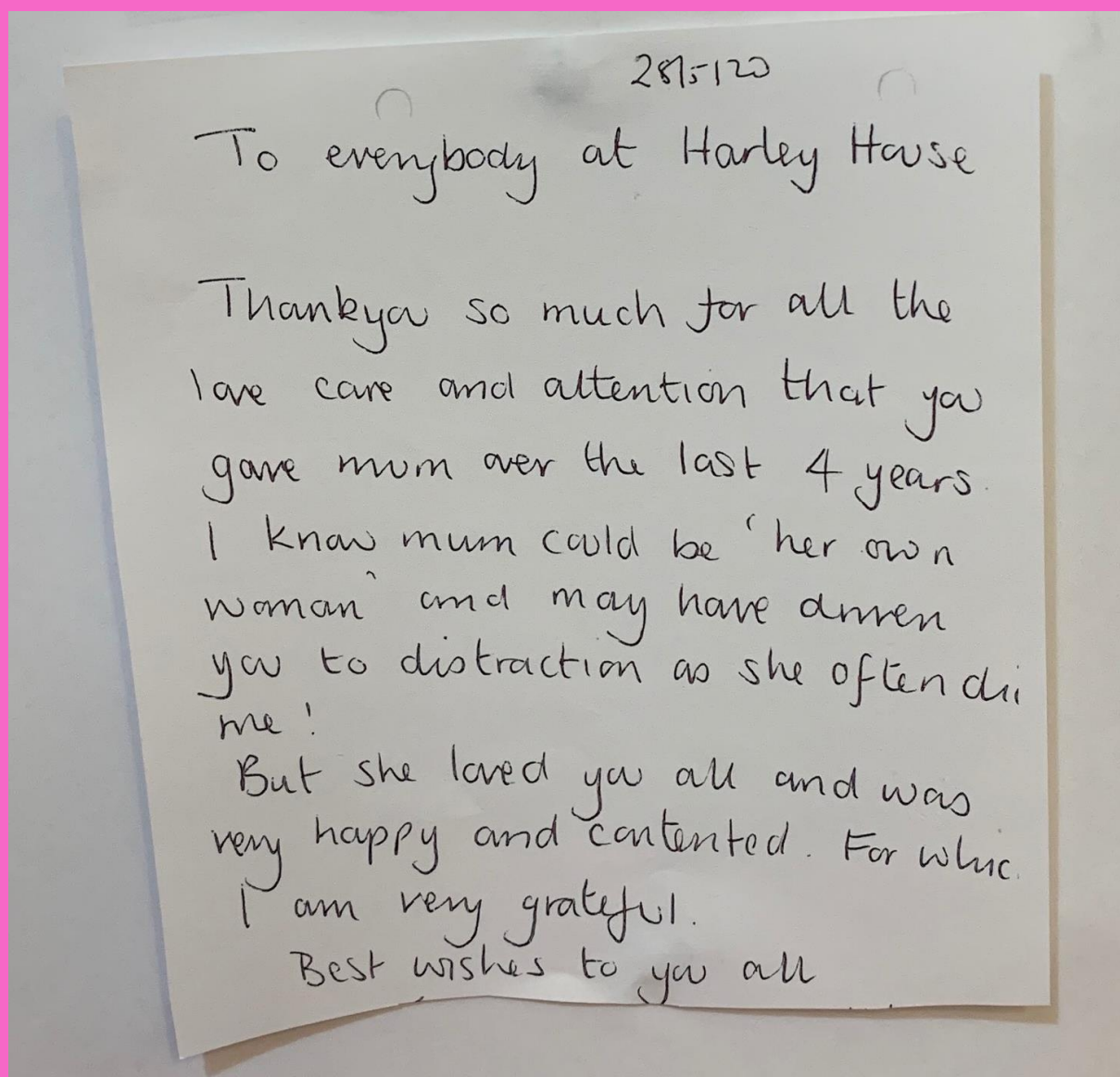


**Below are some messages of
thanks and appreciation we
have received over the past
couple of months.**



To all at Harley House,

Thank you from the
bottom of our hearts for
all you did for ~~her~~ and
for us. I cannot imagine that
she could have had more
love and care than you have
given in the last months
of her life on this earth.
We will be forever grateful,

To All at Harley House.

Thank you for making the last chapter of my fathers life so happy and enjoyable.

He was very happy living at Harley House and he often told me so, which gave me great comfort.

You were all so very kind, thoughtful and loving towards ~~me~~ and nothing was ever too much trouble.

You always made me and my family, most welcome too.

24/5/20
Dear Harley House Staff,

Thank you for all the love and care
you're giving ~~me~~ in these trying
days.

We really appreciate all your skill
and dedication in keeping all the
Residents safe and happy.

Kindest regards,

17/4/20.

A huge Thank you all the staff
at Harley House. I'm sure I speak
for all relatives of residents to say
how very grateful we are to have
our loved ones being taken such
dedicated care. from yourselves

much
appreciated!

your humour + dedication do
much to lift your spirits as
well as the residents.

Thank you so much.

Dear Harley House Team

We'll write properly soon and in due course hope to thank you personally. But [redacted] and I want to say thank you straight away - hence this email.

Your care for [redacted] over her time with you has been so amazing: kind, caring, professional and loving. And in the last few days we have been awed by how you helped her and us.

Our thanks to everyone - and especially all of you who sat with mum and to Danny, Maria, Pam, Shobha and Lynn for being with her at the very end.

We will miss her hugely, but are very comforted by her peaceful passing. We hope you are too.

Thank you.

On behalf of the ward community and Benefice of Knighton, please accept this gesture of thanks to the care staff who have worked so hard during this difficult time to care for those in most need.

With best wishes

Reverend Adrian Jones

Vicar of Knighton

Councillor Melissa March

Knighton Ward

7 Oct 2020

To Shoba + everyone at
Harley House

Thank you for all you do
for Mum (Muriel) in these
difficult times

Regards + best wishes

Andrew (Davies)

30.10.2020

TO
All the staff at Harley House
Nursing Home

Your kindness is
really appreciated.

for all your services to our beloved
Tarulata. R. RAVAL.

Damini

To Shoba - Staff.

You all have our gratitude as a family for all the caring Auntie Olive & Uncle Ted received during their last years in Harley House.

You gave them over & above their needs, the kindness & friendly interactions from everyone making them feel part of a family.

Thank you for the way I was always welcomed too. Everyone so pleasant & chatty with a cup of tea at the ready from Prawn.

May H. House continue to give this important aspect of caring.

Sincerely, Marilyn (Price)

Dear Shobha and Harley House staff,

On behalf of Freda's family and myself,
I would like to take this opportunity to
thank you and the Harley House staff for
taking good care of Freda while she was
a resident.

The attention and warmth I felt from the
community at this Home give me a
lovely feeling of gratitude for giving
Freda the care and kindness she needed.

Wishing you all the very best,

Best regards,

Tereza and Caroline

Tereza & Caroline
xxx

In memory of Pam Whinnett
12th March 2021

Today is mum's birthday and also
marks a year since I last saw
her face to face.

It also marks a year since you
locked down.

Please accept this rose for your
memorial garden. Also the
handcream for the carer's poor
hands. They must be raw with
all the washing!

As a family we remember
Harley House with great affection.

We are so grateful for the
love and care you gave mum.
Particularly in the awful last
days when we could not be
with her.

Much love to you all

Jane
X.

We wish to Thank the Staff
at Harley House for all the
loving care and attention
you gave to our late
Mother Janet over the last
3½ years.

You were all just brilliant
so a big Thank you to you all.

with love and thanks

Sons Mike & Chris
Aldridge
& families,

Paula, her &
family.

XX.

We will of course keep in
touch & hope to come to
your next Garden Party -

X

All the Staff at
Harley House

Just a little treat to
say thank you for your
continued care of Hannah.
She and we (her family)
appreciate all you do to
make her life better, to
have settled her in a new
environment and befriended her.
Enjoy.

Hannah and
her family

Messages of thanks from December 2021 onwards

Cares at Harley House

THANK YOU
FOR LOOKING AFTER
ME SO WELL
AND BEAUTIFULLY DÉCORATING
THE HOUSE FOR CHRISTMAS
- BEST WISHES FOR THE NEW YEAR
BERYL PARKER.

To All at Harley House

....For all you've done!
with our thanks and
best wishes

Val & Paul Holzman.

From: Philippa Denny
Sent: 11 January 2022 10:56
To: Harley House
Subject:

Hi Shobha
Hope you are well
Me, Justina and all our family would like to say to you and your staff that we are so grateful and appreciative for all the love and attention (not to mention the cake!!) you gave Gillian on her birthday especially as we could not celebrate it with her
You and your staff go over and above and we are truly thankful !!
All our love
Philippa Justina and all the family xxxxx

THANK YOU
EVERBODY LOOKING
AFTER SHEILA
MY BIG
THANKS
TO YOU
ALL
LOVELY PEOPLE


TO ALL THE STAFF
AT ELM ROAD HOME

Wishing you a Merry Christmas
and a *Happy* New Year

From Sheila
BROTHER
David
Thank you

To all the wonderful
Staff at Harley House!
Thank you for looking after
us!

Love from
Graham & Coral.



3-2-2022

To
All the Staff at Harley House,
Thank you for looking after Irene Garratt
during her last days.
She will be sadly missed by all of us.
She was a wonderful Lady,
May she rest in peace.
from
John A. Garratt and all the family.

To Shoba and team,
many thanks for the care
given and the kindness
and compassion shown to

IT'S
appreciated
A LOT

my mother, Marian.

Kind regards
Suzanne (Jones).





University Hospitals
of Leicester
104th Street

Caring at its best

University Hospitals of Leicester
Leicester Royal Infirmary
Stroke Department
Windsor Building Level 3
Infirmary Square
Leicester
LE1 5WW

Main Switchboard: 0300 303 1573
Website: www.leicestershospitals.nhs.uk

Outpatient

Hospital No: S1159013

NHS No: [REDACTED]

Dictated: 18/03/2022

21 March 2022

PRIVATE AND CONFIDENTIAL

The Manager Harley House Care Home
10-12 Elms Road
Leicester
LE2 3JE

Dear Sir/Madam,

Re: [REDACTED]
HARLEY HOUSE 10-12 ELMS ROAD LEICESTER LE2 3JE

I just thought I'd write to say what a pleasure it was to receive your transfer documentation about [REDACTED] on transfer to the Royal Infirmary on 23 February 2022.

It was clear that she had been receiving excellent, exemplarily-documented care at Harley House and the information was a supreme example of how a frail elderly person should be cared for within a care home. I said as much to her son that it was evident that she was receiving gold star care under you.

Thank you also for agreeing to accept her back for end of life care so promptly.

We don't always write where care is excellent but it was very clear to me that this was the case.

With every good wish,

Yours sincerely,

Approved electronically

[REDACTED] FRCP
[REDACTED] Consultant in Stroke Medicine GMC [REDACTED]

From: Lorraine Brown
Sent: 20 April 2022 11:10
To: harleyhousecarehome@hotmail.co.uk
Subject: PEGGY BROWN

Hi Shobha

On behalf of ourselves and Eileen and John, we would just like to say thank you to yourself and all the staff for arranging the Birthday lunch with Peggy yesterday. We had a nice time and she was in quite good spirits as well so that made the visit a good one.

Kind regards.

David & Lorraine Brown

Sent from my iPad

Thankyou so much
for everything you all
have done for my
mum Sheila
She couldn't have
had any Better Care.
Thanks again
from Karen and
all the family
x x x

Just to say a very big thank you
to you all for giving my relative
Aileen such a wonderful birthday.
I could see you all cared for her
and she was happy.
It's a day I will always remember,
thank you

Wendy Sanders.

