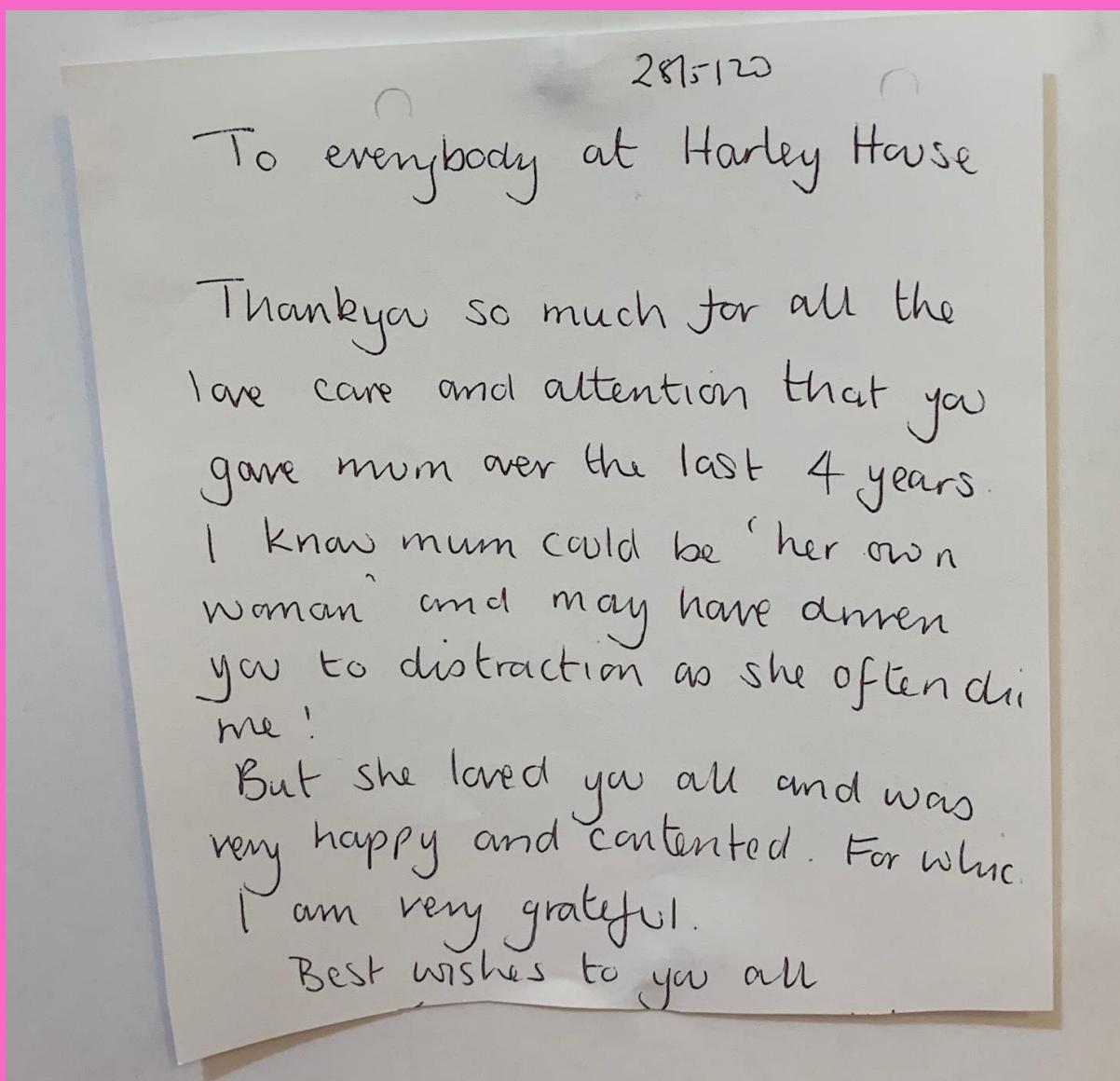


# Below are some messages of thanks and appreciation we have received over the past couple of months.



To all at Harley House,

Thank you from the  
bottom of our hearts for  
all you did for [redacted] and  
for us. I cannot imagine how  
she could have had more  
love and care than you have  
given in the last months  
of her life on this earth.  
We will be forever grateful,

To All at Harley House.

Thank you for making the last chapter of my fathers life so happy and enjoyable.

He was very happy living at Harley House and he often told me so, which gave me great comfort.

You were all so very kind, thoughtful and loving towards [REDACTED] and nothing was ever too much trouble.

You always made me and my family, most welcome too.

24/5/20

Dear Harley House Staff,

Thank you for all the love and care  
you're giving [REDACTED] in these trying  
days.

We really appreciate all your skill  
and dedication in keeping all the  
residents safe and happy.

kindest regards,

17/4/20.

A huge Thank you all the staff at Hartley House. I'm sure I speak for all relatives of residents to say how very grateful we are to know our loved ones being taken such dedicated care. from yourselves

**much  
appreciated!**

your humour + dedication do much to lift your spirits as well as the residents.

Thank you so much.

Dear Harley House Team

We'll write properly soon and in due course hope to thank you personally. But [REDACTED] and I want to say thank you straight away - hence this email.

Your care for [REDACTED] over her time with you has been so amazing: kind, caring, professional and loving. And in the last few days we have been awed by how you helped her and us.

Our thanks to everyone - and especially all of you who sat with mum and to Danny, Maria, Pam, Shobha and Lynn for being with her at the very end.

We will miss her hugely, but are very comforted by her peaceful passing. We hope you are too.

Thank you.