

**July/August 2020**

Issue 44  
30p to non residents

# Westcroft Nursing Home

Welcome to issue 44 of the Westcroft Newsletter, keeping you informed of what is going on in the Home. As always we hope to create a homely atmosphere with a friendly welcome, offering the best care possible.



## **Coronavirus (Covid 19)**

**Unfortunately due to the Covid 19 restrictions residents were required to isolate in their rooms for a few weeks. We have now progressed to social distancing and hopefully, in the not too distant future, we will be able to allow family visits with some restrictions in place. Many of the residents have had assistance to make cards to send to their loved ones during this time.**

**We hope you have found the update letters from Ketan useful and they have kept you informed of what has been happening in the Home.**

## **Special events coming up**

**All external events have had to be placed on hold whilst the Home remains closed to all visitors.**

**Seaside Day – Thursday 16<sup>th</sup> July 2020 (see newsletter for further details).**

## Activities

We are not able to arrange any outside visits at the moment. Once restrictions are lifted we hope to be able to take residents on various trips in the local area. We will keep you updated on future arrangements. We have had some lovely weather recently and residents have sat out in the garden. We will continue this as long as the weather allows, with various activities offered.

SWITCH  
BUZZER  
MOTOR  
SOCKET  
SERIES  
INSULATOR  
DIM  
CELL  
WIRES  
BATTERY  
PLUG  
CURRENT  
ELECTRONS  
MAINS

### Word Search

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### **Birthdays coming up:**

James English	7 <sup>th</sup> July
Donald Maddocks	26 <sup>th</sup> July
David Cooper	27 <sup>th</sup> July
Sylvia Williams	4 <sup>th</sup> August



Immediate family members are welcome to join your relative when they are celebrating a birthday. A birthday cake will be provided in the afternoon around 2.30pm and a buffet at tea time will be provided. Please inform Karen of numbers if you would like to celebrate with us or provide a cake for yourself!

### **Rainbow Themed Days**

**We have had four rainbow themed days on a Thursday during the month of June. We will continue with various themed days and are aiming to arrange a "Royal Day", in July.**

### **Gifts Policy**

Please can we remind all residents and relatives, that as part of our Gift Policy, staff should not be given any personal gifts from residents or relatives. Gifts over the Christmas period can be handed in to the office for distribution amongst the staff, but no staff member should be given an individual gift. Our staff have been informed to refuse any personal gifts.

## Residents Appointments

From 1<sup>st</sup> April 2020, we are charging the residents/relatives for any appointments whereby we have to send our staff to escort. This will be invoiced to the resident/relative at the end of each month. Please can relatives make every effort to attend appointments with their loved ones, thus ensuring our residents continue to receive the excellent care they deserve.

## Seaside Day

We will be arranging a fun day on the 16<sup>th</sup> July with games, inflatable's, candy floss and ice cream. A takeaway style lunch will be served on the day. Please dress for a day at the seaside. Please note that this event will not be open to any relatives visiting on the day. Apologies in advance.

We are very grateful to the patience shown by both our residents and their relatives during these unprecedented times. We know it must be really difficult for relatives not being able to visit residents in the Home and we really do appreciate your understanding. We are all hoping for better times to follow in due course. We will keep you updated. **Thank you.**

## New Group Website

3ab Care now has a new website. Please feel free to have a look at [www.3abcare.co.uk](http://www.3abcare.co.uk)

You can also find information on our other Homes in the group. As part of ongoing quality and monitoring the group carries out quarterly internal auditing at all Homes. The results can be found on the wall in the main hallway.



**Exceptional  
Excellence**




Like us on  
Facebook

We have a facebook page for you to follow us on. The page gives details of the Home including activities, menus, and lots of photographs and other information about the Home. Please feel to 'like' us at [www.facebook.com/westcroftnursinghome](http://www.facebook.com/westcroftnursinghome)

## Resident/Relative referral scheme

If you or your relative recommends a new resident to the Home you will be entitled to £250 worth of vouchers of your choice. As long the resident stays for a minimum of three months the vouchers will be given.

### **News from the kitchen**

*We would like to remind everyone of the Homes Policy on bringing in food items to the Home. Please do not bring in any items which do not have a use by date on them. We do ask that anyone bringing in items such as sweets and biscuits, that they are left in the residents room rather than in the lounge areas. We would also like to remind everyone that the kitchen area is for STAFF ONLY. If you require anything from the kitchen please ask a member of staff who will be happy to help you.*

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Any articles you would like to put in the next editions newsletter please pass on to Sue, Martin or email [Ketan.patel@3abcare.co.uk](mailto:Ketan.patel@3abcare.co.uk)