

**November/December 2020**

Issue 46  
30p to non residents

# Westcroft Nursing Home

**3ab**  
Care  
Limited

**Exceptional  
Excellence**



Welcome to issue 46 of the Westcroft Newsletter, keeping you informed of what is going on in the Home. As always we hope to create a homely atmosphere with a friendly welcome, offering the best care possible.

## Coronavirus (Covid 19)

**Unfortunately we are back to being closed for all visits as of last Friday 23<sup>rd</sup> October. We had started garden/outside visits for our relatives which was working very well. Due to Stoke on Trent going into Tier 2, we have had to stop all visits until further notice. We appreciate everyone's understanding in this matter and hopefully it won't be too long before we can re-start the visiting. Please visit our website and facebook page for regular updates in the Home.**

## Special events coming up

All external events have had to be placed on hold whilst the Home remains closed to all visitors. We continue with in-house activities on a daily basis.

Thursday 5<sup>th</sup> November 2020  
Bonfire themed day (multi-coloured clothing) . Fireworks from 6pm.

Thursday 19<sup>th</sup> November 2020.  
Chinese themed day

Friday 4<sup>th</sup> December 2020.  
Elf Day.

Thursday 17<sup>th</sup> December 2020  
Christmas Party Day.



## Hallowean Fun Day

This day brought smiles to everyone's faces. Social areas were decorated and all staff dressed up for the occasion. Karen made a cake for this special occasion. Fun and games were arranged for everyone.



### Word Search

AUTUMN  
FALL  
FAMILY  
FEAST  
LEAVES  
NOVEMBER  
PILGRIMS  
TURKEY  
VETERANS  
VOTING  
WINDY

P	F	Y	V	O	T	I	N	G	C	O	Q	U
E	E	T	A	X	E	R	G	B	F	B	I	L
X	A	E	Q	U	F	I	E	P	A	I	D	E
D	S	S	W	C	A	P	D	A	L	O	N	A
T	T	F	R	G	R	B	J	G	L	Y	V	V
U	O	W	A	U	T	U	M	N	T	M	E	E
R	F	N	O	V	E	M	B	E	R	D	T	S
K	T	A	K	J	C	Q	V	F	L	N	E	H
E	L	B	M	K	G	X	U	K	F	Y	R	H
Y	K	S	P	I	L	G	R	I	M	S	A	H
Z	M	C	J	Z	L	W	I	N	D	Y	N	I
L	N	Z	S	W	V	Y	V	A	J	H	S	M

**Birthdays coming up:**

Helene Montifroy

28<sup>th</sup> November

Immediate family members are welcome to join your relative when they are celebrating a birthday. A birthday cake will be provided in the afternoon around 2.30pm and a buffet at tea time will be provided. Please inform Karen of numbers if you would like to celebrate with us or provide a cake for yourself!

**Bonfire Day, 5<sup>th</sup> November 2020**

We will be celebrating this day with a special tea of Burgers and Hot Dogs and Chilli Con Carnie. A variety of decorated cakes will also be available. We intend to have some fireworks in the garden from 6pm. Hopefully everyone will enjoy this new event.

**Christmas Party**

*We have arranged our Christmas Party for the residents on **Thursday 17<sup>th</sup> December from 12.30pm**, where a buffet lunch will be served to the residents. There will be party games during the afternoon. Please feel free to dress for the occasion. Unfortunately, no relatives will be allowed to attend this year.*



## Themed Days

These are continuing monthly and we have recently had a "Autumn Day". Residents and staff were asked to dress in orange, white or brown. We will be choosing a country each month to have as a theme of the day, starting with a Chinese Day. Lunch and activities will be based on the theme as we explore the World. Fun themed days will continue with an Elf day arranged for Friday 4<sup>th</sup> December. Christmas decorations will also be put up on this day. Please visit our facebook page and website for photographs

## Gifts Policy

Please can we remind all residents and relatives, that as part of our Gift Policy, staff should not be given any personal gifts from residents or relatives. Gifts over the Christmas period can be handed in to the office for distribution amongst the staff, but no staff member should be given an individual gift. Our staff have been informed to refuse any personal gifts.

## Group Website

Please feel free to have a look at [www.3abcare.co.uk](http://www.3abcare.co.uk). You will find up to date news and photographs on the 'latest news' section, under the Westcroft Nursing Home tab.

You can also find information on our other Homes in the group. As part of ongoing quality and monitoring the group carries out quarterly internal auditing at all Homes. The results can be found on the wall in the main hallway.



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### Treat Days

We have introduced a tasting session various fruit smoothies and chocolate mini rolls enjoyed on Wednesday 28<sup>th</sup> October. This went down very well with everyone. We hope to introduce this on a weekly basis with various things to enjoy such as ice creams and other treats.



### Christmas/Boxing/New Years Day Meals

Unfortunately we will not be allowing relatives into the Home this year to share a meal with their loved one over the Christmas and New Year period. We do apologise for any inconvenience caused. You will still be able to call the Home to speak to your loved one and we will try to ensure photos are put up on the facebook page and website page as soon as possible.






Like us on  
Facebook

We have a facebook page for you to follow us on. This is continually being updated. The page gives details of the Home including activities, menus, and lots of photographs and other information about the Home. Please feel to 'like' us at [www.facebook.com/westcroftnursinghome](http://www.facebook.com/westcroftnursinghome)

### Resident/Relative referral scheme

If you or your relative recommends a new resident to the Home you will be entitled to £250 worth of vouchers of your choice. As long the resident stays for a minimum of three months the vouchers will be given.

**This may seem a bit premature.....we would like to wish everyone a safe and joyful Christmas. Also good health and happiness in the New Year on behalf of Ketan, Martin and all staff here at Westcroft. Once again, we appreciate everyone's understanding with what's going on over the past few months.**

**Westcroft Nursing Home**

**5 Harding Road**

**Hanley**

**Stoke on Trent**

**ST1 3BQ**

**[www.westcroftnursinghome.co.uk](http://www.westcroftnursinghome.co.uk)**

**Any articles you would like to put in the next editions newsletter please pass on to Sue, Martin or email [Ketan.patel@3abcare.co.uk](mailto:Ketan.patel@3abcare.co.uk)**