

Internal Audit Ratings November 2022		3ab Care Limited				
		Internal Audit Ratings for the Homes				
Names of the Homes	Westcroft	Brookhouse	The Heather's	Harley House	Saintbridge	The Willows
Home Manager	Martin Rogerson	Michelle Hood	Aneesh Nath	Shobha Kapoor	Dave Harley	Yvonne Manton
Date of Audit.	10th November 2022	23rd November 2022	15th November 2022	1st November 2022	17th November 2022	16th November 2022
Rated by other Home Managers	Very Good	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding
Date of last CQC Inspection	12th February 2020	15th January '19	18th December '18	2nd March 2021	12th June '19	3rd October '19
Rated by CQC	Good	Good	Outstanding	Good	Good	Good
Internal Audit carried out by	Dave Harley and Jane Drake of Saintbridge	Aneesh Nath and Justin Mathew of The Heathers	Shobha Kapoor and Danish Saiyed of Harley House	Martin Rogerson of Westcroft	Yvonne Manton and Priya Patel of The Willows	Michelle Hood and Karen Brett of Brookhouse
Categories						
Is the Service Safe?	3	4.5	5	5	4.5	5
Is the Service effective?	4.5	5	5	5	5	5
Is the Service Caring?	5	4.5	5	5	5	5
Is the Service Responsive?	4.5	5	5	5	5	5
Is the Service Well Led?	4.5	5	5	5	5	5
Overall Total Points.	21.5	24	25	25	24.5	25
Maximum Points Available	25	25	25	25	25	25
% Points Achieved	86	96	100	100	98	100
Internal Ratings						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					