

Internal Audit Ratings September 2023	3ab Care Limited					
	Internal Audit Ratings for the Homes					
Names of the Homes	<u>Westcroft</u>	<u>Brookhouse</u>	<u>The Heather's</u>	<u>Harley House</u>	<u>Saintbridge</u>	<u>The Willows</u>
Home Manager	<u>Martin Rogerson</u>	<u>Michelle Hood</u>	<u>Aneesh Nath</u>	<u>Shobha Kapoor</u>	<u>Dave Harley</u>	<u>Yvonne Manton</u>
Date of Audit.	13th September 2023	5th September 2023	19th September 2023	12th September 2023	12th September 2023	7th September 2023
Rated by other Home Managers	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding	Outstanding
Date of last CQC Inspection	12th February 2020	15th January 2019	18th December 2018	2nd March 2021	12th June 2019	3rd October 2019
Rated by CQC	Good	Good	Outstanding	Good	Good	Good
Internal Audit carried out by	Yvonne Manton & Irene Chand of The Willows	Martin Rogerson & Gina Bosworth of Westcroft nursing Home	Dave Harley & Cristina Parry of Saintbridge House	Michelle Hood & Rosie Crossan of Brook House Care Home	Aneesh Nath & Justin Matthew of The Heathers Nursing Home	Shobha Kapoor Of Harley House Nursing Home
<u>Catagories</u>						
Is the Service Safe?	4.5	5	3.5	4	3.5	4
Is the Service effective?	5	5	5	5	4.5	5
Is the Service Caring?	5	5	5	5	5	5
Is the Service Responsive?	5	5	4.5	5	5	5
Is the Service Well Led?	5	5	5	4	4.5	5
Overall Total Points.	24.5	25	23	23	22.5	24
Maximum Points Available	25	25	25	25	25	25
% Points Achieved	98	100	92	92	90	96
<u>Internal Ratings</u>						
90% to +	Outstanding					
80% to 89%	Very Good					
60% to 79%	Good					
40% to 59%	Reqs.Improvement					
Below 39%	Poor					

