



Exceptional
Excellence

Newsletter

Issue 87
August 2026

WESTCROFT NURSING HOME



Westcroft Nursing Home
Ltd

CQC overall rating

Good



 **carehome.co.uk**



Exceptional
Excellence



25 Reviews

Contact us

Get in touch with us at the details below

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Home,
5 Harding Road,
Hanley,
Stoke-On-Trent,
Staffordshire,
ST1 3BQ**

Ketan.patel@3abcare.co.uk

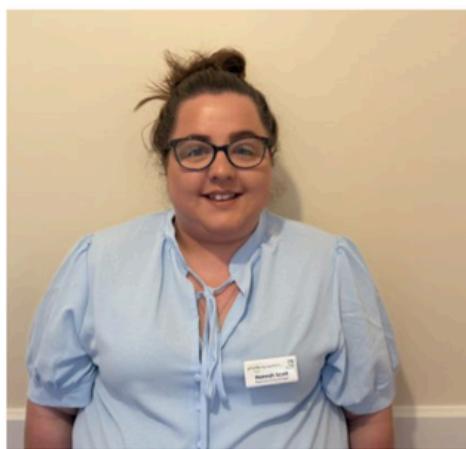
Westcroftmanager@3abcare.co.uk

Westcroftdeputy3abcare.co.uk

01782 287121



Ketan Patel
Managing Director (May 2008)



Hannah Scott
Registered Home Manager (July
2025)



**Gina Bosworth (Stars of
Social Care Awards
Winner 2024)**
Deputy Manager (August 2025)

Special Events

5th at 10:30am - Stoke city fitness class

6th all day - Seaside day

8th at 11am - Fred's outing with a friend

12th at 10:30am - Stoke city fitness class

12th at 2:30pm - Visit from Reg the

therapy dog

13th at 11am - 80's disco day with seated

dance class from Amy

14th at 11am - Flower arranging morning

19th at 10:30am - Stoke city fitness class

& Alan's birthday!

Please keep an eye on our social media pages for any additional trips and activities added throughout the month!

UPCOMING BIRTHDAYS

Alan (19th - 67th)

Family and loved ones are always welcome to join us for birthday celebrations in the home. Each resident will have a birthday card and birthday cake made for them by Westcroft for their birthday.

This year we have a few 'big' birthdays coming up, and we will be ensuring each resident has a special celebration for their big day. If any families would like to request the use of the quiet lounge for a couple of hours for you to have your own celebrations for your family member on the day, please contact Ketan to discuss.



Our musical moments sessions with Vicky are a true highlight of each month, it is the perfect blend of creativity, movement and song and everyone gets involved with her sessions.

Vicky will be returning to Westcroft in September and we can't wait to see her again!

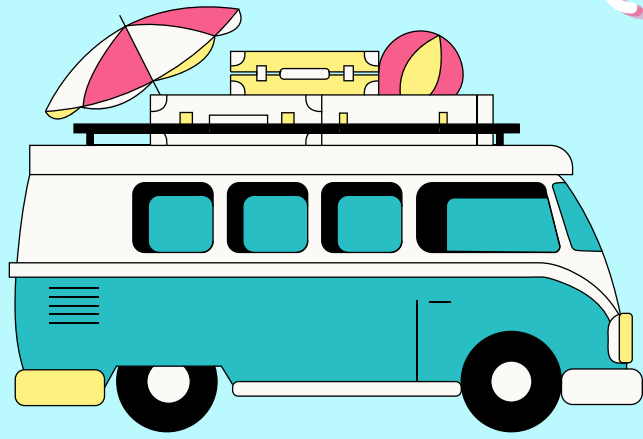
MUSICAL MOMENTS



SEATED DANCE CLASSES WITH AMY

Last month we were visited by the amazing Amy for another morning of musical fun and it was truly beautiful to be a part of. Amy is constantly adapting and developing her sessions to make sure that our residents get the most benefit possible and we are so grateful for her continued support and time.

Westcroft Outings



Last month we had some more fantastic outings and trips into the community with our lovely residents. Kay and Phyllis visited Trentham monkey forest, and got to walk side by side with some amazing creatures. Margaret and Phil visited their church, Bucknall Methodist for the church's birthday celebrations and reconnected with lifelong friends.

Fred also visited Freeport to meet a treasured friend for a cup of tea, a slice of cake and some retail therapy. It has been a fantastic month and we've made the most of the sunshine, we can't wait to see what the coming months have in store!



60's Day

Last month we celebrated one of our favourite days of the year, 1960's day! We were joined by the lovely Damian for a fantastic performance of 60's classics.



The team were dressed in their best retro outfits, whilst we sang and danced to some much loved tunes. Our kitchen team made some amazing cakes for the occasion too and it was a wonderful day full of fun. Stay tuned for our first ever 80's day next month!



Seated Dance



She brought a blue piece of fabric and a beach ball to replicate the sea and a beach ball bobbing in the waves.

Each month we are visited by our lovely dance instructor, Amy for a morning of movement and creativity. Last month was a real treat as Amy curated a seaside themed session, where we danced to the sounds and sights of the beach.



It was a wonderful morning filled with creativity and memories of holidays with loved ones. We can't thank Amy enough for her time and dedication to our home!



At Westcroft Fitness

Here in our home we are always looking for ways to incorporate exercise and fitness into the lives of our residents and last month we did so with bean bag toss!

We often find that a bit of friendly competition helps to motivate us, so we turned a game of bean bag toss into a tournament complete with some fabulous prizes! We had a fantastic time and can't wait to see what next month brings!



Last month we had more amazing fitness sessions with Laura and Gino from the Stoke City Foundation!

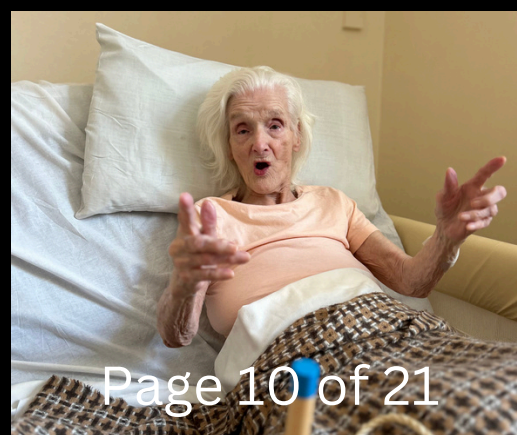
stoke city foundation



We did everything from bat the balloon, catch, football and so much more! They are always thinking of new and engaging ways to get us moving and we are so grateful for all they do for us.



**OUR RESIDENTS
ALWAYS HAVE
FREE CHOICE IN
REGARD TO
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CAN ALWAYS
REQUEST A
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ACTIVITY TO DO IF
THEY PREFER NOT
TO JOIN IN WITH
WHAT IS
SCHEDULED THAT
DAY.**



FUNDRAISING



A huge thank you to everyone who has joined in with our recent fundraisers, we have managed to raise some incredible funds for our residents and all funds raised are going towards making this Christmas is the biggest and best ever! Our Seaside day tombola and cake raffle are still running and will be drawn on the 6th of August during our Seaside day celebrations. Please speak to Lauren or the management team to take part!

All donations to our residents fund are so appreciated, we couldn't do what we do without you and all donations go towards organising trips, entertainment and new activities for our wonderful residents. A huge thank you to anyone who has also donated prizes for our bingo and competitions, it means the world to be able to treat people to a prize of their choice to brighten their day.

RESIDENTS- RELATIVE & MONTHLY MEETINGS

A huge thank you to everyone who attended our June residents and relatives meeting, we had a fantastic turnout and we value your opinion and feedback more than you know. We had some amazing compliments and comments, as well as having some great conversations about ways to further develop our home.

If anyone was unable to attend but would like a copy of the meeting minutes, please contact the management team who will send this to you. The date of our next meeting will be announced as soon as it has been set.



GOLD

STANDARD FRAMEWORK

the gold standards
framework™
in care homes



Westcroft nursing home have embarked on a new type of training, to help us continue our work in end of life care.

The GSF Care Homes Training Programme is the most widely used training programme for all care homes in the UK, supporting all elderly residents as they near the end of their lives. Since its launch in 2004, thousands of care homes have completed the programme, and hundreds have become accredited with the well-recognised GSF Quality Hallmark Award. Over the last 20 years, GSF has provided effective end of life care training for the care team, enabling residents to live well by promoting better working with GPs and the wider community team. Hundreds of thousands of residents have benefited from GSF in their care home enabling more proactive, personalised, well-coordinated care. Demonstrating significant impact with a reduction in unplanned hospital admissions and deaths, enabling more to live and die where they choose. It is estimated that on average 80% of residents are in the last year of life and unplanned hospital admissions of residents could be avoided with care homes playing a pivotal role with an ever increasing aging population quality care is crucial for the sector now, and in the future.

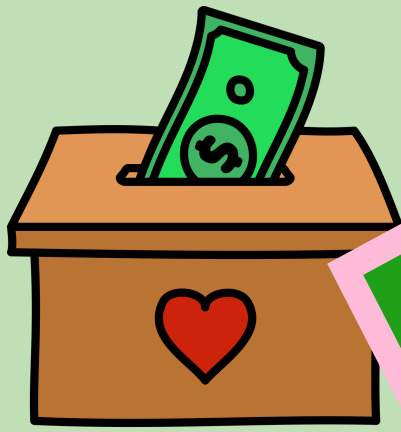
Westcroft will keep you updated on our progress on this venture!

“Our aim is to enable a ‘gold standard’ of care for everyone, with any condition, in any setting, given by any care provider, at any time in a person’s last years of life”

- **Gold Standard Framework**



Exceptional Excellence



Easy Fundraising

Have you heard about Easy Fundraising?

Here at Westcrot we have joined Easy Fundraising, an app and website that allows you to donate to our residents fund at no extra cost to you, whilst you shop!

Simply download the app or visit the website, shop using their link and part of your purchase gets deposited into our residents fund to help support the amazing activities we hold in our home.

Either scan the QR code or visit the app or website or app and make an account, choosing Westcrot Nursing Home Residents Fund as the cause and get spending!



**A SMALL
DONATION
MAKES A
DIFFERENCE**

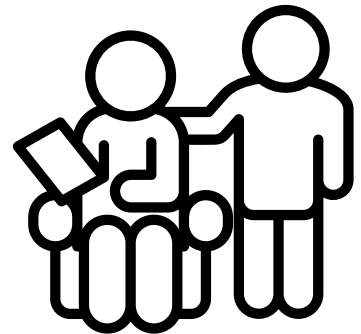
Thank you for your continued support and generosity ❤️

DID YOU KNOW WE OFFER RESPITE CARE?

Here at Westcroft Nursing home, we recognise the importance of respite care. As part of our continued work in end of life care as well as our journey on the gold standard framework, we now offer short-term respite for those who need it, as well as our long-term stays. Whether it be someone in need of respite after a hospital stay, or a family who needs care for their loved one for a short period of time to allow them to recharge, Westcroft is the place for you.

If you or someone you know is in need of respite care, please do not hesitate to contact management by

**Telephone 01782 287121 or email
ketan.patel@3abcare.co.uk**



Our residents have occasional pre-booked appointments at hospital. It is much appreciated if the family members could accompany their loved ones for their appointments



We are doing a big push on trips in 2026, if you are able to accompany your loved one on a trip, please do let us know. We would love nothing more than for you to join us on our outings, so you can make new memories with your family member.

OUR SOCIAL MEDIA

Scan the QR Code to find our home. Here you can find up to date news and photographs of the Home, in the 'latest news' section under the Westcroft Nursing Home tab. We update our social media pages with photos and videos of all our events as soon as possible, to allow everyone to see what their loved ones are up to. Follow us on Facebook for more updates

@Westcroft Nursing Home

Please take a look at www.3abcare.co.uk for more information about the homes in our group.



QUESTION OF THE MONTH

We are introducing question of the month to our monthly newsletter to answer our most frequently asked question of the month. This month, the most FAQ is...

“How can I contact the activities team?”

Thank you to the attendees of the last R&R meeting for this question!

And the answer is...

Family and loved ones play such a huge role in the activities and outings that we run here at Westcroft. We are always very grateful for your suggestions and feedback, which is why we have a dedicated email address for you to use to contact us.

Our email address is

activitieswestcroftnursinghome@gmail.com

We will respond to any queries as quick as we can when we are on shift, but you're always more than welcome to speak to us in the home or speak to our management team if you have any queries if we are unavailable.

WESTCROFT REVIEWS



We asked relatives and visitors to send us reviews of our home, and this is what they said...

Mum loves the sessions with Amy they always make her smile Love this



Well done all . She is a star is Ava .

You are so very amazing the care and consideration you put in to the residents is just so beautiful thankyouu

This is absolutely amazing, everyone looks so happy, especially nan and grandad xxx

Thank you for you comments and reviews, we have an open home policy and if there are ever any comments, compliments, issues or concerns please come to us as soon as you can and we will take all comments on board, and act as quickly as possible if we need to make any changes.

Please review us on carehome.co.uk, google and Facebook!

The 3ab care

REFERRAL PROGRAM



Do you know someone seeking a nursing home for a loved one? Refer a resident and if they come to live in our home, you will receive a reward!

You get £250 (in vouchers) if the resident you refer comes to our home for respite

You get £500 (in vouchers) if the resident you refer comes to our home permanently



Call Westcroft for more
information on 01782284611



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JANE'S SPECIAL RESIDENT OF THE Friday 10th July 2026 WEEK MEAL WITH REECE



Here at Westcroft we love spoiling our residents and making them feel as special as possible. One of the ways that we do that is through our resident of the week celebrations and Jane had hers in style! She enjoyed her favourite meal of a roast beef dinner with all the trimmings and chocolate cake and cream. We decorated her table with a special cloth, mat, and some flowers and fairy lights.

Jane chose to spend her celebrations with a staff member that she is very close to, our lively Reece. She enjoyed her favourite music, a selection from the '60s, while savouring a splash of brandy after dinner to complete her meal. It was a lovely celebration and it was a pleasure to share such a special memory with our lively Jane.



PHIL TAKES PART IN THE LUCKY DIP FOR THE GOLDEN TICKET AND QUIZ FOR WORLD CHOCOLATE DAY

Tuesday 7th July 2026



We had a selection of chocolate activities on World Chocolate Day that Phil couldn't wait to take part in!

He did a lucky dip to see if he could win one of the few Willy Wonka golden tickets, and then he selected a chocolate bar as his prize!

He also had a go at the true or false quiz about chocolate, which was filled with all sorts of weird and wonderful questions. Anything from the kind of beans used to make chocolate and whether chocolate was good for the skin! Phil scored really well and was really pleased with his chocolatey prize 🍫



SUMMER

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 dirtbike
 laughing
 vacation
 icecream
 cookouts
 umbrella
 picnics
 friends
 fishing
 surfing
 hotdogs
 sandals
 outside
 travel
 museum
 bikes
 beach
 sand
 pool
 hot
 fun



Summer Beach Maze

Can you help the girl at the beach through the maze to get her ice cream?

