



Exceptional
Excellence

Newsletter

Issue 88
September 2026

WESTCROFT NURSING HOME



Westcroft Nursing Home
Ltd

CQC overall rating

Good



Exceptional
Excellence



25 Reviews

Contact us

Get in touch with us at the details below

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Home,
5 Harding Road,
Hanley,
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ST1 3BQ**

Ketan.patel@3abcare.co.uk

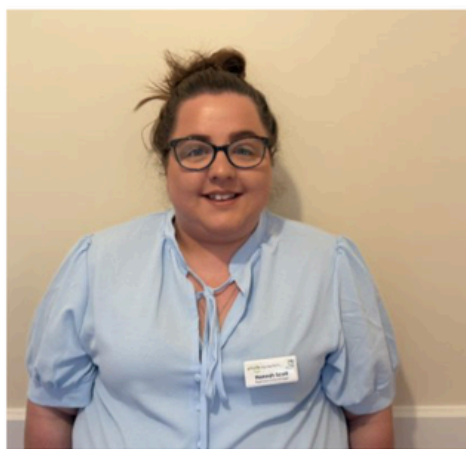
Westcroftmanager@3abcare.co.uk

Westcroftdeputy3abcare.co.uk

01782 287121



Ketan Patel
Managing Director (May 2008)



Hannah Scott
Registered Home Manager (July
2025)



**Gina Bosworth (Stars of
Social Care Awards
Winner 2024)**
Deputy Manager (August 2025)



Special Events

9th at 10:30 - Stoke City Foundation fitness session

10th at 2:30 - Visit from Reg the therapy dog

11th at 11 - Seated dance class with Amy

16th at 10:30 - Stoke City Foundation fitness session

17th all day - Pirate day

22nd at 10:30 - Trip to the Brompton museum

23rd at 11 - musical moments performance with Vicky

25th at 11 - Visit from Reg the therapy dog

30th at 10:30 - Stoke City Foundation fitness session

Please keep an eye on our social media pages for any additional trips and activities added throughout the month!

UPCOMING BIRTHDAYS

We have no birthdays in September, but we have Jane, Dot, jenny and Joan to celebrate in October!

Family and loved ones are always welcome to join us for birthday celebrations in the home. Each resident will have a birthday card and birthday cake made for them by Westcroft for their birthday.

This year we have a few 'big' birthdays coming up, and we will be ensuring each resident has a special celebration for their big day. If any families would like to request the use of the quiet lounge for a couple of hours for you to have your own celebrations for your family member on the day, please contact Ketan to discuss.



Our musical moments sessions with Vicky are a true highlight of each month, it is the perfect blend of creativity, movement and song and everyone gets involved with her sessions.

Vicky will be returning to us again in October and we can't wait to see what she brings to the home!

MUSICAL MOMENTS

SEATED DANCE CLASSES WITH AMY

Last month we were visited by the amazing Amy for another morning of musical fun and it was truly beautiful to be a part of. Amy is constantly adapting and developing her sessions to make sure that our residents get the most benefit possible and we are so grateful for her continued support and time.



Seaside Day

Whenever you speak to someone about what makes Westcroft such an amazing place, Seaside day always comes up in the conversation! It's our biggest day of the year and our residents, their families and the team here in the home always look forward to it.



This years celebrations were a huge success, we had a fantastic reggae performance with Reggie Roots followed by a BBQ, a tombola, a cake raffle and even a bouncy castle!



Thank you everyone for joining us, donating to our residents fund and for always showing up for our residents and our home. We can't thank you enough.



TRA 400
27A
27



80's

DAY



This year saw our first ever 80's day, a day filled with dance, disco and some retro fun! We started the day with an incredible 80's themed dance class with Amy, where we used our best dance moves to 'get our groove on'! We enjoyed a fantastic 80's themed cake made by the amazing Hayley, before getting stuck into an afternoon of retro arcade games like buzzwire and the grabber machine! It was a fantastic day and full of fun, especially seeing the staff in their shell suits and leg warmers!



Seated Dance



We grooved to some of our favourite 80's tunes and Amy brought some instruments and props with her to really get us feeling like we had travelled back in time.

In August Amy played an integral part of our 80's day celebrations with a disco themed dance class! Amy had been planning this class for a while and we were so excited to see what she had in store!



It was a fantastic day full of fun and we couldn't have done it without the wonderful Amy, thank you to Amy for all you do for our home and our residents!



At Westcroft Fitness

Here in our home we are always looking for ways to incorporate exercise and fitness into the lives of our residents and last month we did so with tin can knockdown!

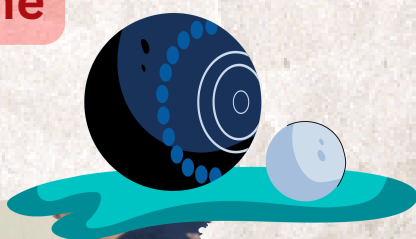
During our seaside day celebrations we brought out one of our retro funfair games, which is a real favourite! Julie did particularly well, knocking all 10 tins down first time on multiple rounds!



Last month we had more amazing fitness sessions with Laura, Lewis, Gino and Liam from the Stoke City Foundation.

stoke city foundation

We played more of our favourite fitness games like bowls, bat the balloon, catch and much more. We are so grateful to Stoke City for their time and energy they bring to our home.





**OUR RESIDENTS
ALWAYS HAVE
FREE CHOICE IN
REGARD TO
ACTIVITIES, AND
CAN ALWAYS
REQUEST A
DIFFERENT
ACTIVITY TO DO IF
THEY PREFER NOT
TO JOIN IN WITH
WHAT IS
SCHEDULED THAT
DAY.**



FUNDRAISING



A huge thank you to everyone who took part in our Seaside day fundraisers. Between the tombola, the cake raffle, the BBQ and the sales on the day we managed to raise an amazing amount for our residents fund and we can't thank you enough for your continued support.

All donations to our residents fund are so appreciated, we couldn't do what we do without you and all donations go towards organising trips, entertainment and new activities for our wonderful residents. A huge thank you to anyone who has also donated prizes for our bingo and competitions, it means the world to be able to treat people to a prize of their choice to brighten their day.

RESIDENTS- RELATIVE & MONTHLY MEETINGS

A huge thank you to everyone who attended our June residents and relatives meeting, we had a fantastic turnout and we value your opinion and feedback more than you know. We had some amazing compliments and comments, as well as having some great conversations about ways to further develop our home.

If anyone was unable to attend but would like a copy of the meeting minutes, please contact the management team who will send this to you. The date of our next meeting will be announced as soon as it has been set.



GOLD

STANDARD FRAMEWORK

the gold standards
framework™
in care homes

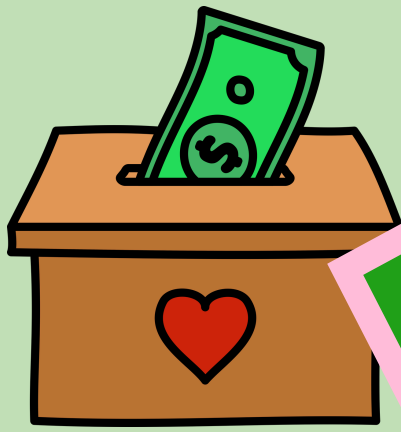


In May 2024, Westcroft Nursing Home embarked on a new type of training, to help us continue our work in end of life care. After over two years of hard work and dedication to the framework we are pleased to inform you that we passed the accreditation with a score of 77/77 (100%).

This is a great reflection of the exceptional care being provided by our Staff. Well done to the GSF Team of Gina, Hannah, Lithi and Lauren and all staff who have been involved in the framework portfolio.

The GSF Care Homes Training Programme is the most widely used training programme for all care homes in the UK, supporting all elderly residents as they near the end of their lives. Since its launch in 2004, thousands of care homes have completed the programme, and hundreds have become accredited with the well-recognised GSF Quality Hallmark Award. Over the last 20 years, GSF has provided effective end of life care training for the care team, enabling residents to live well by promoting better working with GPs and the wider community team. Hundreds of thousands of residents have benefited from GSF in their care home enabling more proactive, personalised, well-coordinated care. Demonstrating significant impact with a reduction in unplanned hospital admissions and deaths, enabling more to live and die where they choose.

“Our aim is to enable a ‘gold standard’ of care for everyone, with any condition, in any setting, given by any care provider, at any time in a person’s last years of life”



Easy Fundraising

Have you heard about Easy Fundraising?

Here at Westcrot we have joined Easy Fundraising, an app and website that allows you to donate to our residents fund at no extra cost to you, whilst you shop!

Simply download the app or visit the website, shop using their link and part of your purchase gets deposited into our residents fund to help support the amazing activities we hold in our home.

Either scan the QR code or visit the app or website or app and make an account, choosing Westcrot Nursing Home Residents Fund as the cause and get spending!



**A SMALL
DONATION
MAKES A
DIFFERENCE**

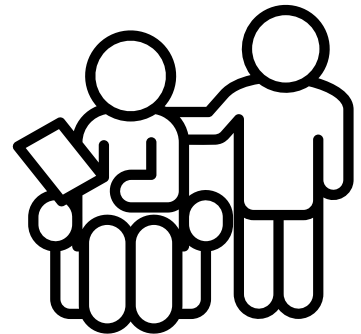
Thank you for your continued support and generosity ❤️

DID YOU KNOW WE OFFER RESPITE CARE?

Here at Westcroft Nursing home, we recognise the importance of respite care. As part of our continued work in end of life care as well as our journey on the gold standard framework, we now offer short-term respite for those who need it, as well as our long-term stays. Whether it be someone in need of respite after a hospital stay, or a family who needs care for their loved one for a short period of time to allow them to recharge, Westcroft is the place for you.

If you or someone you know is in need of respite care, please do not hesitate to contact management by

**Telephone 01782 287121 or email
ketan.patel@3abcare.co.uk**



Our residents have occasional pre-booked appointments at hospital. It is much appreciated if the family members could accompany their loved ones for their appointments



We are doing a big push on trips in 2026, if you are able to accompany your loved one on a trip, please do let us know. We would love nothing more than for you to join us on our outings, so you can make new memories with your family member.

OUR SOCIAL MEDIA

Scan the QR Code to find our home. Here you can find up to date news and photographs of the Home, in the 'latest news' section under the Westcroft Nursing Home tab. We update our social media pages with photos and videos of all our events as soon as possible, to allow everyone to see what their loved ones are up to. Follow us on Facebook for more updates

@Westcroft Nursing Home

Please take a look at www.3abcare.co.uk for more information about the homes in our group.



QUESTION OF THE MONTH

We are introducing question of the month to our monthly newsletter to answer our most frequently asked question of the month. This month, the most FAQ is...

"Where can I park near the home?"

Thank you to the attendees of the last R&R meeting for this question!

And the answer is...

We love when family and loved ones come to visit us in the home, and we want you to be able to park safely when you come to see us. You are always more than welcome to use our car park when visiting the home. The road down the side of our building (where the 3ab flag is) is free to park on too. There is now a pay and display car park next door at the YMCA, and there is additional parking available at the bottom of the road next to Hanley Park.

WESTCROFT REVIEWS



We asked relatives and visitors to send us reviews of our home, and this is what they said...

You are all so caring and beautiful i appreciate you all so much thankyou x

Absolutely brilliant it's even cheered my day up. ❤️

Had a lovely morning with all the singing dancing and seaside vibes It was great
Thank you 🥰🥰

Thank you for you comments and reviews, we have an open home policy and if there are ever any comments, compliments, issues or concerns please come to us as soon as you can and we will take all comments on board, and act as quickly as possible if we need to make any changes.

Please review us on carehome.co.uk, google and Facebook!

The 3ab care

REFERRAL PROGRAM



Do you know someone seeking a nursing home for a loved one? Refer a resident and if they come to live in our home, you will receive a reward!

You get £250 (in vouchers) if the resident you refer comes to our home for respite

You get £500 (in vouchers) if the resident you refer comes to our home permanently



Call Westcroft for more
information on 01782284611



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SEASIDE DAY DANCING WITH JANE

Thursday 6th August 2026



The team made sure that Jane could have a dance and a boogie by holding her hand and singing with her. It was amazing to see Jane having a giggle at our terrible dance moves! She is an amazing person who always makes us smile and Seaside day was no exception. It was a fantastic day made even more wonderful by the company of our lovely Jane and we are so glad she got stuck into the activities of the day. We can't wait to see what fun the rest of the summer brings to Westcroft!

Each year in the home we celebrate Seaside day, it's a fantastic day full of fun that brings back fond memories of holidays and funfairs past. This year, we celebrated Seaside day on Jamaican day of independence and to commemorate the occasion we had a fantastic reggae singer join us for the morning, Reggie Roots Rocks! Our lovely lady, Jane came to join us in the lounge for the performance and although it isn't her usual taste in music she had a fantastic time!



FUNFAIR REMINISCING WITH JULIE

Thursday 6th August 2026

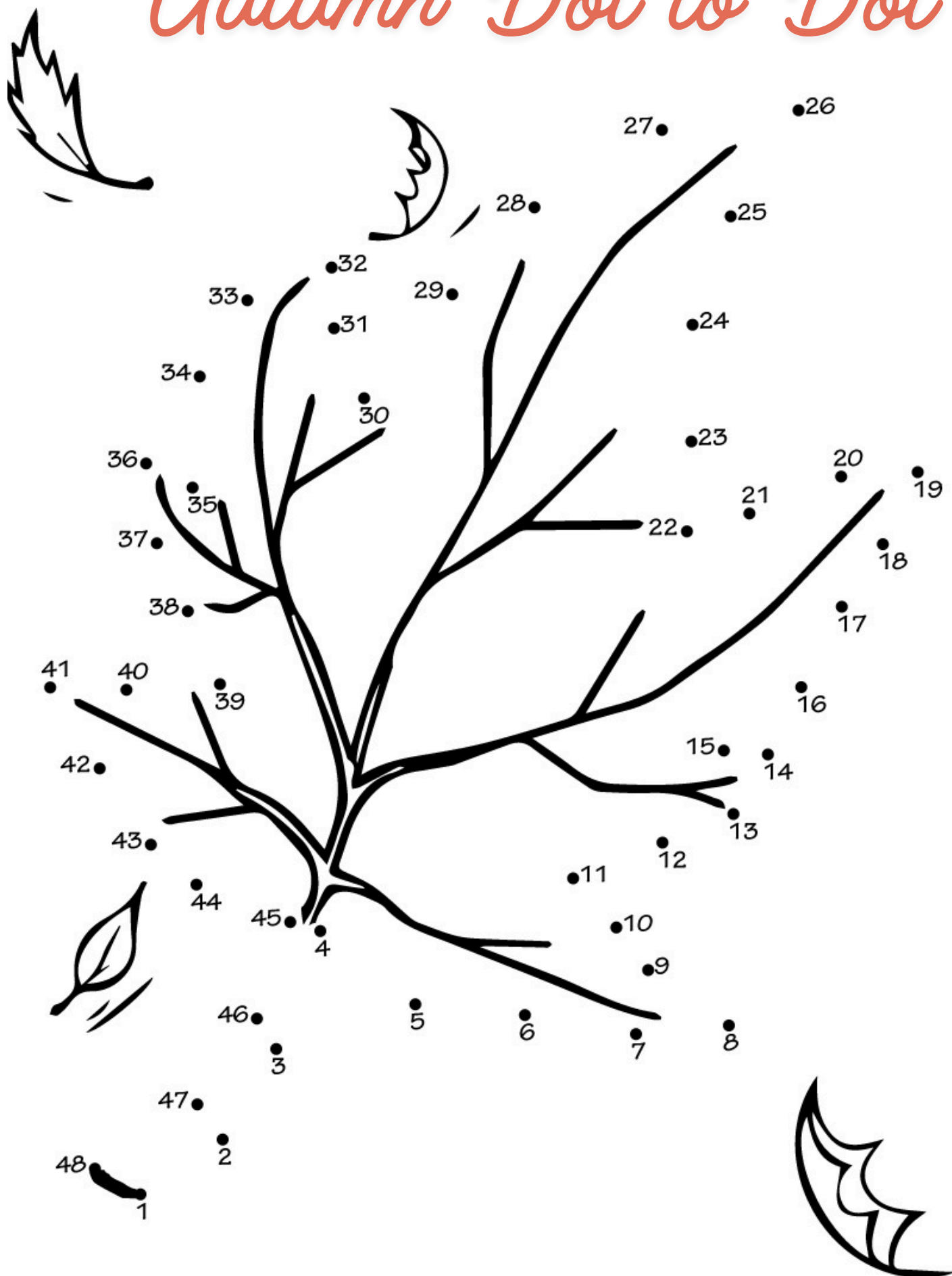


After the game we got chatting about funfairs, as the game reminded Julie of a coconut shy. She chatted to me about a funfair that used to happen in Hanley called 'the wakes', so we had a look on google together at the history of the wakes and the Collins family who started it. Julie reminisced about the different holidays she had been on and the days they spent at the funfair. It was a lovely afternoon getting to hear about Julie's memories and seeing her skills at the tin can game. It's amazing to see the memories games like this bring back to us.

Each year in the home we celebrate Seaside day, it's a fantastic day full of fun that brings back fond memories of holidays and funfairs past. In the afternoon, I took a game of tin can knockdown to our lovely lady, Julie and we had an absolute blast! Julie was a pro at the game and managed to knock the tin cans down first time, so we moved the can tower around the room to make it more challenging for her. No matter how challenging I made the game, she knocked them all down every time!



Autumn Dot to Dot





MERRY AUTUMN DAYS

BY CHARLES DICKENS

'Tis pleasant on a fine spring morn
To see the buds expand,
'Tis pleasant in the summertime
To see the fruitful land;
'Tis pleasant on a winter's night
To sit around the blaze,
But what joys like these, my boys,
To merry autumn days!

We hail the merry autumn days,
When leaves are turning red;
Because they're far more beautiful
Than anyone has said.
We hail the merry harvest time,
The gayest of the year;
The time of rich and bounteous crops,
Rejoicing and good cheer.