

Compliments on Carehome.co.uk June/July23

Review from [REDACTED] (Daughter of Resident) published on 19 July 2023

Submitted via Postal Card • Report

Overall Experience ★★★★★

I'm so impressed by the care my dad has received since moving to The Heathers nursing home. The management team and all of the staff are very caring and helpful. It's very reassuring to know there is nursing care 24/7 and someone is always available to answer any questions.

The food is extremely good and there's always a good choice on offer. The rooms are bright and cheerful and well equipped.

There are plenty of activities and trips to take part in. My dad has settled in very well and I have peace of mind knowing he is so well looked after.

Review from [REDACTED] (Daughter of Resident) published on 3 July 2023

Submitted via Website • Report

Overall Experience ★★★★★

The Heathers is a wonderful nursing home where all staff have always been very helpful to my brother and I in relation to our mum's care. The home is very clean and odour free! Her bedding is always white, clean sheets of excellent quality. The staff put on music for mum and take the time to sing with her.

Review from [REDACTED] (Son of Resident) published on 20 June 2023

Submitted via Website • Report

Overall Experience ★★★★★

I am pleased that we found The Heathers for my dad. He was only there a short while, sadly, but I couldn't have wanted for a better place for him. Every single member of the team was excellent in pulling together to make his stay pleasant, respectful and dignified.

My thanks go out to the team for everything that they did for him.

Review from [REDACTED] (Respite Resident) published on 20 June 2023

Submitted via Postal Card • Report

Overall Experience ★★★★★☆

Warm welcome, looked after really well. Staff are brilliant and very caring. Every need attended to.

Review from [REDACTED] (Son of Resident) published on 16 June 2023

Submitted via Postal Card • Report

Overall Experience ★★★★★

Very good, my dad is looked after well. He enjoys living at The Heathers Care Home.