

## A LETTER OF COMPLIMENT

I am an agency Nurse who has worked in different Sectors including many care homes. I wanted to Write a Truthful review so that it will be a reassurance for the loved once when looking for a home. I worked a long day in Heathers Nursing home in May 2023. It was a weekend and there was no Management team. The atmosphere inside the home is beyond my expectations. The staff are all Amazing, I MEAN ALL OF THEM. The professionalism from everyone working at the home and the caring they are showing to the residents should be well appreciated. All the residents I was talking to are very happy and are well settled in the Home. Whenever the call bell was ringing before I could see which room, the care staff are answering the call bell which I found Amazing. The residents are Getting whenever they need without waiting, which you cannot find in many homes. We even celebrated Birthday of one of the residents that day. Even though I told all the staff that day how well they all are working I want to Bring this into the attention of everyone working there how good you all are including the management without that this will not be possible.

Thank you Once again for what you all are doing. Much Appreciated

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may'23