



TO ALL THE WONDERFUL STAFF AT THE WILLOWS

From the very bottoms of our hearts, we can't thank you enough for all the love, amazing care and support you gave to Rosmarie and to us a family over the past few weeks. You have all simply been wonderful and should be incredibly proud of the jobs that you do. Thank you too for making Rosmarie's birthday so special, the cake was superb!

We wish you all well and we will be eternally grateful for looking after our Mum and Dad's wife perfectly.

All our love,

Jen, Mick and Mark

(Family of the Resident, October 2023)

WE CAN'T BELIEVE IT'S NEARLY TWO YEARS SINCE JOSEPH CAME TO YOU IN SUCH A SORRY STATE! BUT WITH YOUR CARE AND KINDNESS, HE CAME BACK TO US AND WAS VERY HAPPY AT THE WILLOWS. THANK YOU SO VERY MUCH TO ALL OF YOU – FOR CARING FOR JOSEPH WITH PATIENCE, KINDNESS AND RESPECT, UNTIL HE LEFT US.

WITH LOVE AND VERY BEST WISHES TO YOU ALL,

JENIFFER AND FAMILY

(Wife of the Resident, November 2023)

To all the lovely staff at The Willows

Thank you so much for caring for my Mum with such patience, compassion, and good humour over past four years. You also took very good care of me, and I know that she was surrounded by people who loved her at the end.

With love and gratitude,

Amanda

(Daughter of the Resident, October 2023)